



2023



Campus Safety Services

ANNUAL REPORT

Covering January 1, 2023 to December 31, 2023.

Land Acknowledgment:

McMaster University recognizes and acknowledges that it is located on the traditional territories of the Mississauga and Haudenosaunee nations, and within the lands protected by the Dish with One Spoon Wampum Agreement.

Table of Contents

Message from Wanda McKenna, Chief Human Resources Officer and Associate Vice-President and from Ivan L'Ortye, Director, Campus Safety Services.....	3
About the McMaster University community.....	4
Campus Safety Services (formerly Security Services).....	5-6
Training and Professional Development.....	7-8
Emergency Preparedness and Notification System; Communication and McMaster SafetyApp.....	9
Incident Reports	10-11

Special Constable at the Campus Safety Services offices.

Message from the **Chief Human Resources Officer and Associate Vice-President**

McMaster is a community and supporting the students, faculty and staff who work, study, and live at the university is the top priority for Campus Safety Services (formerly Security Services).

This past year saw new leadership, an enhanced community-focused approach to safety, and a new name for the department to better align and reflect its mission and work – Campus Safety Services.

Ivan L'Ortye joined McMaster University in June of 2023, as Director of Campus Safety Services, managing a team of Special Constables to focus on a proactive, community and partnership-based approach to safety. Together, the Campus Safety team works to ensure they are well positioned to support the unique needs of the campus community, and that they embody the university's values like respect, inclusion, trust, integrity, and service in their work.



I am proud of and grateful for the entire Campus Safety Services team for their dedication and commitment to ensure the McMaster campus and McMaster buildings in Hamilton, off the main campus, are a safe and welcoming place for everyone.

Wanda McKenna
Chief Human Resources Officer and Associate Vice-President

Message from the **Director of Campus Safety Services**

We have a diverse campus in a variety of locations and Campus Safety Services interacts with people across the university – learning about their concerns and interests is an important way that we can make sure we reflect the values, principles, and priorities of the university in our work.

In 2023, as McMaster opened the Graduate Residence at 10 Bay Street in downtown Hamilton, the responsibilities, and geographic locations the Campus Safety team supports expanded. The group also focused on enhanced outreach initiatives and robust training with an approach centering equity, inclusion and belonging. The team grew with a new Mental Health Liaison Special Constable position and a second Investigator.

As we look ahead to next year, we will continue proactive and positive community engagement including additional speaking opportunities, training sessions and meeting with various student groups to share advice, tips, and safety information, on top of the day-to-day patrols and responses. We're building a new strategic plan and enhancing our mission statement and website, as we establish our forward-looking vision for the team.



I would like to thank our community partners including Hamilton Police Services, McMaster Students Union, faculty and staff members, and the students, for your collaboration and openness to work together to keep campus safe and where all members have a sense of belonging. I also want to recognize all members of Campus Safety Services including those who work in a support role, diligently carrying out their duty to service as we continue our goal of enhancing campus safety and well-being.

Ivan L'Ortye, MPA
Director of Campus Safety Services

300
ACRES OF
PROPERTY

NEARLY
60
BUILDINGS

37,000
STUDENTS

18,000
FACULTY, RESEARCH, STAFF,
STUDENT AND
INTERIM EMPLOYEES



McMaster University's main campus in the summer.

About the McMaster University community

Building on our rich history, McMaster University is an innovative education and research community committed to discovery and improving the world around us.

Powered by impactful research, teaching and industry partnerships, McMaster continues to be ranked among the world's top 100 universities in a key international ranking, Times Higher Education (THE) in 2023. Overall, McMaster ranked 37th in the world in this year's THE's Impact Rankings, which recognizes the contributions of universities worldwide as they work to make the world a safer, more sustainable place.

McMaster University's primary campus is situated in the west end of Hamilton, surrounded by inviting green spaces, residential living and is part of a vibrant community.

McMaster also includes buildings off-campus in Hamilton that are supported by Campus Safety Services Special Constables including One James North, 10 Bay Graduate Residence and David Braley Health Sciences Centre.



McMaster's One James North Building



McMaster's 10 Bay Graduate Residence



McMaster's David Braley Health Sciences Centre

Special Constables with a Campus Safety Services vehicle on campus.



Mission Statement

McMaster University Campus Safety Services Special Constables will protect lives and property on our campus, doing our part to create a safe, secure, and inclusive place to live, work, study, and conduct research.

McMaster's Campus Safety Services

ABOUT CAMPUS SAFETY

The primary responsibility of Campus Safety Services is the overall safety and protection of persons and property within the McMaster community. While this requires great diligence and a commitment to excellence, it also requires a pro-active approach that helps to ensure that students, faculty, and staff feel safe, welcomed, valued and respected as individuals.

The team manages community safety for the main campus, all off campus sites and is supplemented by private contract security services for several off-campus locations. The department's office is located on the 2nd floor of the E.T. Clarke Centre on McMaster University's campus. Campus Safety Services Special Constables travel in marked vehicles, bicycles and on foot on campus.

COMMUNITY PARTNERS

Special Constables interact on a regular basis with internal and external partners including student groups, faculty representatives, Student Wellness, Hamilton and Halton Police, Hamilton Fire Department and Paramedic Services.

McMaster University Board of Governors

McMaster Special Constables are sworn Peace Officers, appointed by the Board under the authority of the Police Services Act. Their appointments endow them with the responsibilities and duties of a Special Constable and enable them to enforce the Criminal Code of Canada, Controlled Drugs and Substances Act, Federal and Provincial statutes and Municipal By-Laws on the University Campus including off-campus university properties in Hamilton. The Special Constables also administer the McMaster Board of Governor's bylaws and regulations.

Hamilton Police Services

The Hamilton Police Service works closely with McMaster Campus Safety Services to investigate serious criminal incidents. McMaster also continued to invest in the 91/92 program working closely with the Hamilton Police Service to hire officers to support community safety.

McMaster has a strong partnership with the Hamilton Police Service that is outlined in a formal Memorandum of Understanding (MOU) with the Hamilton Police Services Board (HPSB). McMaster University Campus Safety Services and the Halton Regional Police Service also have an official partnership, allowing the appointment of Special Constables in the Ron Joyce Centre in Burlington.

Internal partners:

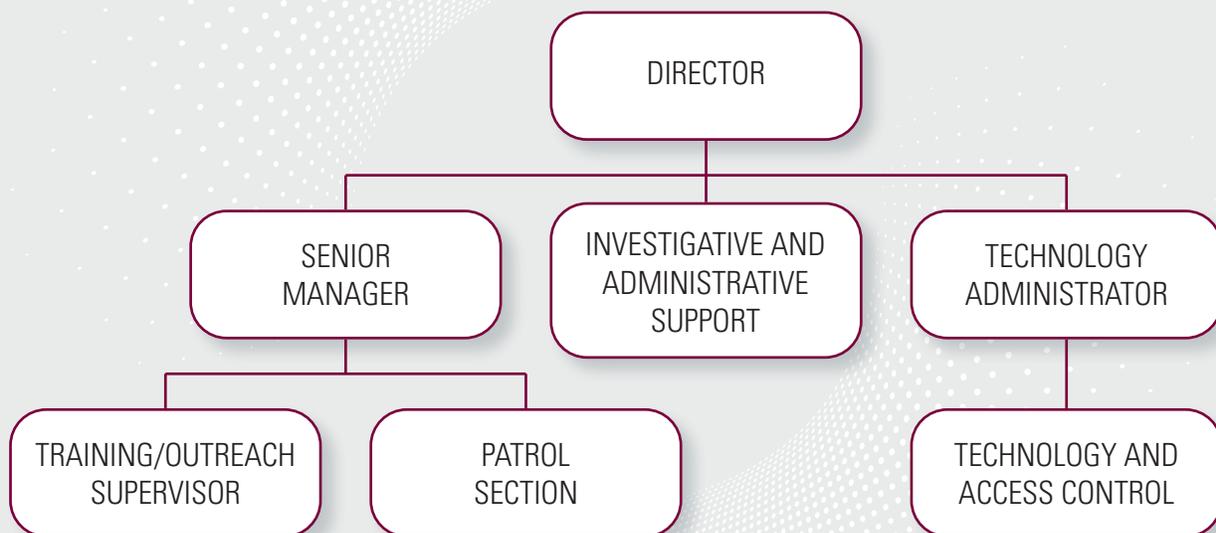


and more.

ABOUT THE TEAM

McMaster Campus Safety Services consists of 34 staff which include 30 sworn Peace Officers, providing 24/7 support to the university, an Administrative Support member, and a Technology Group responsible for local IT infrastructure and access control.

In 2023, Campus Safety Services continued to advance inclusive excellence with a focus on employment equity by fostering equitable hiring processes and training focus. The service has a diverse staff compliment reflective of the campus community, which follows leading practices outlined in section 14 in the Ontario Human Rights Code. The team works collaboratively with the Equity and Inclusion Office (EIO) on human-rights based approaches to campus safety, which aligns with the recommendations from the Ontario Human Rights Commission (OHRC).



The Patrol section consists of four squads of full and part-time Special Constables with each squad led by a Supervisor.

Special Constables interact on a regular basis with community members on campus.



Training and Professional Development

The following is a summary of the training programs that Campus Safety Services participated in in 2023.

The unique position of Special Constables requires consistent training and development. Beyond the formal education process, a considerable amount of learning takes place on-the-job.

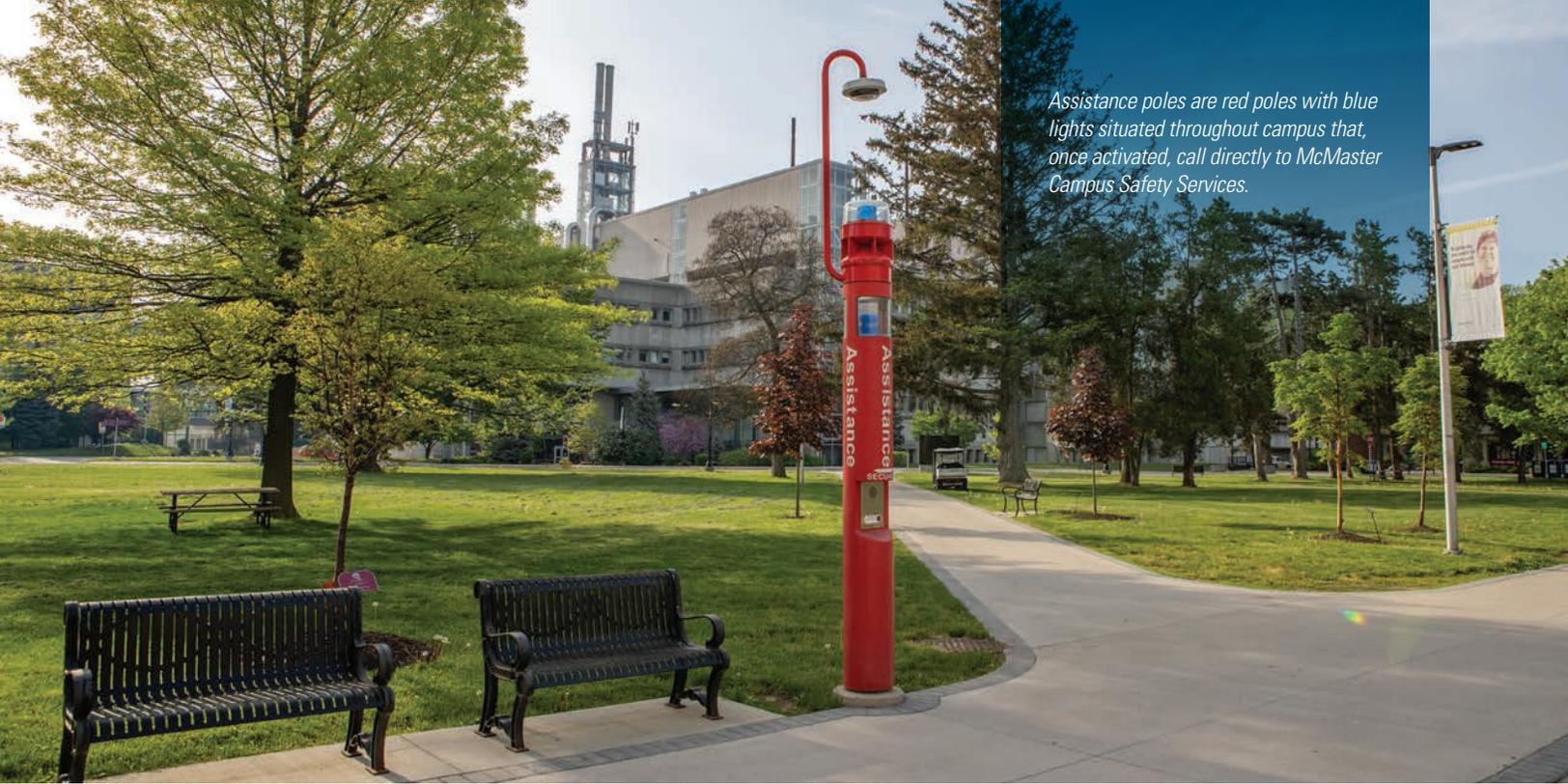
In 2023, Campus Safety Services focused training in the areas of dealing with persons with mental health and addiction, health and safety, criminal investigations and anti-racism. Special Constables were also given the instructional material and a revised policy on the new Ontario Model of Enhanced De-escalation and Use of Force. The academic introduction of the new model was followed up with skills-based training completed by the Hamilton Police Service Training Branch.

Campus Safety Services continues to partner with the Canadian Police Knowledge Network (CPKN) and the Ontario Police Video Training Alliance (OPVTA). Given the expansion of the Acting Sergeant and Officer in-charge (IC) role, a new Frontline Supervisor Course was obtained via CPKN and is currently in use. CPKN and OPVTA continue to provide courses in the areas of Leadership Development, Coaching and Senior Special Constable Development, and Investigative Skills.

During the fall of 2023, McMaster's Equity and Inclusion Office (EIO), provided each Special Constable with a half day training program covering such topics as: anti-racism, human rights, accessibility, gender-based and sexual violence, Human Rights Tribunal Ontario Cases and best practices, and related policies at McMaster. In 2024, the EIO will provide training on Impact to Action: Final report into anti-Black racism by the Toronto Police Service.

THE LIST BELOW INCLUDES ALL OF THE TRAINING IN CAMPUS SAFETY SERVICES IN 2023:

Training	2023 Attendees
Hamilton Police Training	
Use of Force Certification (HPS)	9
Use of Force (Recertification)	22
First Aid & CPR (HPS)	22
Hamilton Police Bike Officer	–
Crisis Intervention Training (HPS)	6
Bystander Training	–
Block Training (HPS)	22
Block Training – McMaster Specific Content (produced locally)	9
McMaster Health and Safety Training	
Asbestos Awareness Training	13
Ergonomic Awareness Training	14
Fire Safety Training	20
Heat Stress	13
Golf Cart Safety	14
Tunnel Orientation	12
Health and Safety Orientation	13
Radiation Safety Training	9
Due Diligence	15
WHMIS – Core	13
Hydrogen Fluoride	18
Accident Investigation Training (EOHSS)	13
Slips Trips and Fall	13
Violence and Harassment Prevention Training - McMaster	20
Misc. McMaster Training	
Dispatcher Training	6
AODA and Human Rights Code	13
Primer on Privacy	13
Canadian Police Knowledge Network (Total Courses taken)	
	200
Personal Protective Strategy for Infection Prevention and Control	2
Using a Trauma Informed Approach	4
Introduction to Trauma Informed Investigations	5
OPVTA Video – De-Escalation	4
Coach Officer Training	6
Crisis Intervention and De-Escalation	6
Critical Incident Stress Management	7
Mental Health Focus	
Mental Health for First Responders (CPKN)	3
Professor Hippo-on-Campus Mental Health (8 Modules)	4
McMaster – Mental Health Response (Incorporated in McMaster Specific Content of 2021 Block Training)	8
Recognition of Emotionally Disturbed Persons	4
OPVTA Video – Mental Health Apprehensions	9
Diversity, Cultural Competence, Sensitivity	
CPKN course – 2SLGBTQ+	5
Equity and Inclusion office Training: University Policy, Human Rights Code, HRTO cases, best Practices and Resources (Half-day)	30
OPVTA Video - Faith and Diversity	5
Autism Spectrum Disorder	27



Assistance poles are red poles with blue lights situated throughout campus that, once activated, call directly to McMaster Campus Safety Services.

Emergency Preparedness and Notification Systems

McMaster University's emergency notification system consists of outdoor sirens throughout campus and indoor sirens in three high traffic buildings including the Student Centre, David Braley Athletic Centre, and the Michael DeGroote Centre for Learning and Discovery (MDCL).

Campus Safety Services has access to an alerting system called Alertus which can interrupt the content on digital screens in Campus buildings including residences, libraries, Athletic Centre, and computer labs. Alertus can also be downloaded by any user, free of charge, on departmental and personal computers to receive emergency notifications.

As part of maintaining McMaster's emergency systems, Campus Safety Services team members are trained on the systems, partake in weekly testing, and the systems are fully tested at least twice annually.

Communication and Technology

Assistance phones are located throughout campus and checked weekly to maintain the safety and security of everyone that uses the campus. They include panic buttons and have a supporting LED to indicate an alarm has been sent.

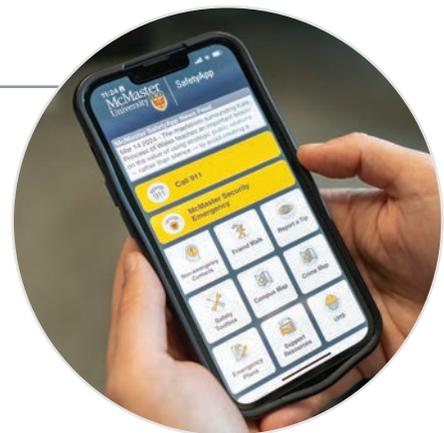
Closed circuit television (CCTV) cameras and swipe access doors accessible by McMaster ID cards are other technological security devices used on campus.

Campus Safety Services connects with the campus community via the website, the Campus Safety mobile Application, social networking, safety seminars, posters, and referrals.

McMaster SafetyApp

McMaster Campus Safety Services mobile app, called the McMaster SafetyApp, provides both important safety alerts and access to campus safety resources. The McMaster SafetyApp features safety alerts, including campus closures and emergency instructions, a list of contact information for emergency and non-emergency security concerns and ways to report a concern, and support resources and emergency plans.

It is available for **free download** on the Apple App Store and on Google Play.



Reporting Incidents

The unique position and authority of Special Constables at McMaster Campus Safety Services brings accountability to the Hamilton Police Services Board for all actions taken in relation to law enforcement powers granted under the Police Services Act as prescribed by the Board. As a requirement of that accountability, McMaster provides this Annual Report with statistical and evaluative information including, amongst other requirements, enforcement activity.

The community is encouraged to report any concerns or incidents and information is shared appropriately with internal and external partners to respond accordingly and prevent future incidents from occurring. The service strives for proactive measures to prevent crime and enhance community safety.

In 2023, McMaster Campus Safety Services filed 5,662 incident reports compared to 5,378 incident reports filed during 2022, a slight increase year over year. More persons attending campus is the driving force on the increased calls for service and investigations on campus, and may account for the increase in incidents as well. A number of campus reported incidents that occurred in other jurisdictions involved Campus Safety Services investigators liaising with Detectives in several Police jurisdictions to assist in evidence gathering and risk mitigation strategies.

Training and education efforts continue in relation to Harassment and Sexual Harassment and 29 incidents were reported in 2023 which is a decrease from 35 incidents in 2022. McMaster's Sexual Violence and Harassment and Discrimination policies are regularly reviewed and updated after campus-wide consultations and remain important aspects of creating and supporting a safe environment. There were also no reported incidents inciting hate in 2023.

Incidents of theft have increased to 296 in 2023 while Assaults, Break & Enters, and Frauds have decreased in 2023 compared to 2022. The increase in thefts included a surge in bicycle thefts in 2023.

THE TABLE AND GRAPHS BELOW OUTLINE THE INCIDENTS REPORTED DIRECTLY TO CAMPUS SAFETY SERVICES ONLY OVER THE YEARS.

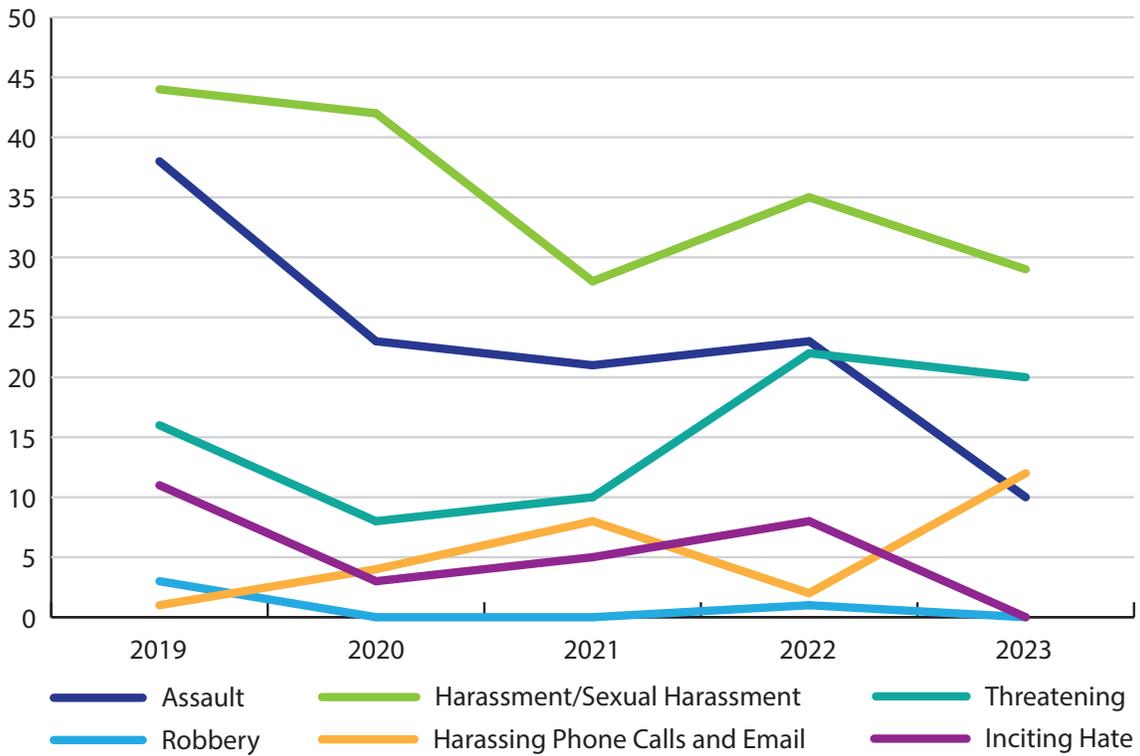
Criminal Incident	2017	2018	2019	2020	2021	2022	2023
Assault	29	21	38	23	21	23	10
Breach of Recognizance/Probation	1	1	-	-	4	1	0
Break and Enter/Attempts	11	22	15	26	20	19	9
Disturbances	22	10	9	3	1	4	4
Fraud	21	14	13	15	18	17	14
Harassing Phone Calls and Email	8	6	1	4	8	2	12
Harassment/Sexual Harassment	37	29	44	42	28	35	29
Inciting Hate	3	10	11	3	5	8	0
Mischief	100	128	126	133	105	144	155
Obstruct Peace Officer	2	1	1	-	-	1	-
Robbery	3	0	3	-	-	1	-
Sexual Assaults	6	5	17	15	17	4	4
Theft/Possession	258	266	285	100	59	174	296
Threatening	10	11	16	8	10	22	20
Total (All Categories Above)	511	524	579	372	296	455	553

**Note: 2020 and 2021 numbers include a low number of people on campus, due to the pandemic. The numbers included reflect incidents reported directly to Campus Safety Services only, for intake office please refer to the Equity and Inclusion Office Annual Report.*

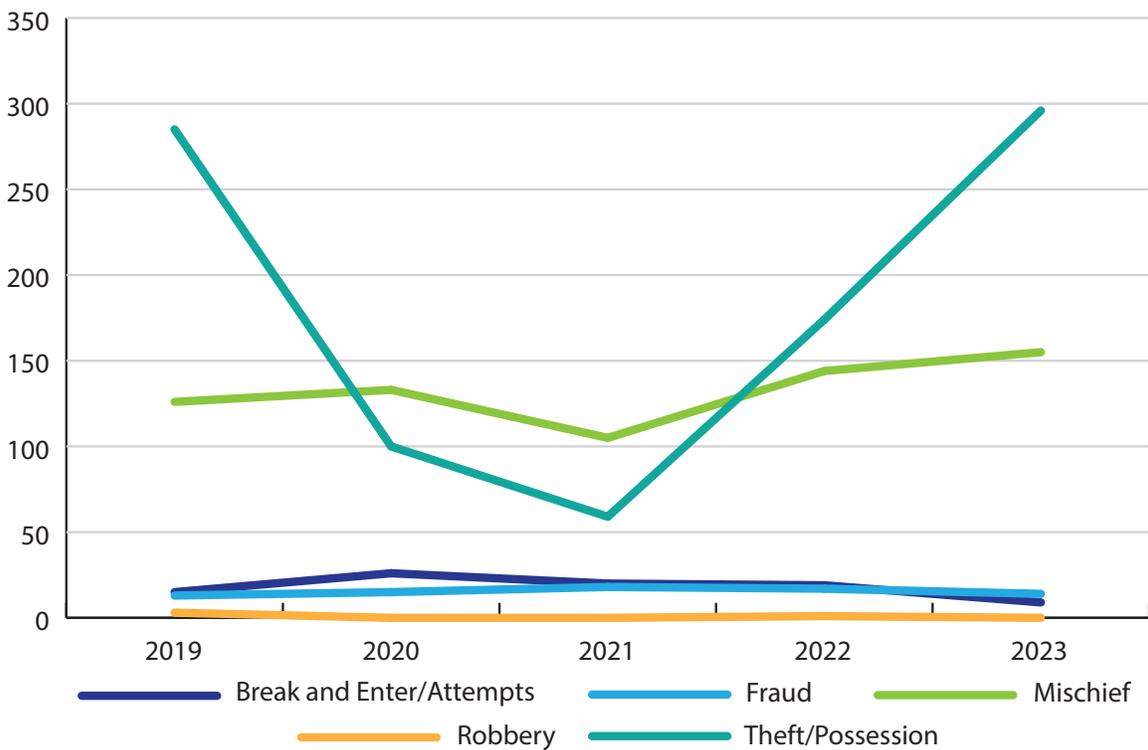
THE FOLLOWING IS A SUMMARY OF ALL INCIDENTS REPORTED TO CAMPUS SAFETY SERVICES THAT ARE CLASSIFIED AS A CRIMINAL, PROVINCIAL, OR FEDERAL OFFENCE. These are reported incidents and do not necessarily reflect charged offences. The incidents reported in 2023 can be associated with a higher number of people physically on campus when compared to previous years, due to the pandemic.

Statutes	2017	2018	2019	2020	2021	2022	2023
Criminal Code	531	557	602	383	295	498	589
Provincial	215	209	195	244	150	151	178
Federal (CDSA)	108	108	9*	0	0	6	2
Total	854	874	806	627	445	655	769

Number of Investigations of Reported Offences Against Persons



Number of Investigations of Reported Property Offences



Thank you for working together
to keep the McMaster community safe.



Contact

- By telephone at (905) 525-9140 Ext. 24281 or by calling (905) 522-4135
- From any McMaster University campus telephone by calling Ext. 88
- SafetyApp Smartphone App has a direct dial button
- Red Assistance Pole-Located throughout the campus, have a no-charge 'Security' button
- Elevators on campus have a direct connection phone

Learn more about Campus Safety Services at McMaster on our website: <http://security.mcmaster.ca/>



**BRIGHTER
WORLD**