




HAMILTON POLICE SERVICE

INFORMATION REPORT

TO:	Chair and Members Hamilton Police Service Board
BOARD MEETING DATE:	May 29, 2025
SUBJECT:	Victim Services Branch Annual Report
REPORT NUMBER:	25-033
PRESENTATION:	No
OUTSTANDING BUSINESS ITEM:	No
SUBMITTED BY:	Frank Bergen, Chief of Police
SIGNATURE:	

EXECUTIVE SUMMARY

- The Victim Services Branch (VSB) is a civilian branch of the Hamilton Police Service.
- The VSB is the only 24-hour on-scene crisis intervention service for victims of crime and trauma in the City of Hamilton.
- The VSB has 5 civilian staff member and over 50 volunteers and is able to respond to the immediate needs of people who have been impacted by any type of crime and/or trauma.
- In 2024, the VSB assisted over 2,000 new victims in over 4,970 interactions.

APPENDICES AND SCHEDULES ATTACHED

Appendix A – Background Information

Appendix B – 2024 Victim Service Annual Report

FB/M.Schulenberg

c: Ryan Diodati, Deputy Chief – Operations
Marty Schulenberg, Superintendent – Investigative Services Division
Ben Thibodeau, Inspector – Investigative Services Division

Vision: To be a trusted partner in delivering public safety.

Mission: To serve and protect in partnership with our communities.

Our Values: Compassion, Dedication, Inclusivity, Integrity, Professionalism, Collaboration