



Office of the
Chief Coroner

Bureau du
coroner en chef

Verdict of Inquest Jury Verdict du jury de l'enquête

Coroners Act - Province of Ontario
Loi sur les coroners - Province de l'Ontario

We the undersigned / Nous soussignés,

_____	of / de	ANCASTER, ON
_____	of / de	HAMILTON, ON
_____	of / de	HAMILTON, ON
_____	of / de	HAMILTON, ON
_____	of / de	ANCASTER, ON

the jury serving on the inquest into the death(s) of / membres dûment assermentés du jury à l'enquête sur le décès de:

Surname / Nom de famille	Given Names / Prénoms	Aged / à l'âge de
Garlow	Robyn	30

held at / tenue à 25 Morton Shulman Av Toronto (Virtually), Ontario from / du April 1, 2025 to / au April 4, 2025

By / Par Dr. Geoffrey Bond Presiding Officer for Ontario / Président de séance pour l'Ontario

having been duly sworn/affirmed, have inquired into and determined the following:
avons fait enquête dans l'affaire et avons conclu ce qui suit:

Name of Deceased / Nom du défunt	Robyn Garlow
Date of Death / Date du décès	October 20, 2018
Place of Death / Lieu du décès	Hamilton General Hospital Site 237 Barton St. East
Cause of Death / Cause du décès	Gunshot Wounds to Torso
By What Means / Circonstances du décès	Homicide

Original signed* by Foreperson /
Original signé* par le contremaître

**In-Person Inquests Only / Enquêtes en personne uniquement*

The verdict was received on
Ce verdict a été reçu le April 4, 2025

Original signed* by jurors / Original signé* par les jurés

Dr. Geoffrey Bond

April 4, 2025

Presiding Officer's Name (Please print) /
Nom du président (en lettres moulées)

Date Signed / Date de la signature


Signature / Signature

We, the jury, wish to make the following recommendations: (see following page)
Nous, membres du jury, formulons les recommandations suivantes : (voir page suivante)



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Inquest into the death(s) of:
L'enquête sur le décès de:

Name of Deceased / Nom du défunt
Robyn Garlow

JURY RECOMMENDATIONS RECOMMANDATIONS DU JURY

To the Hamilton Police Service:

1. Provide new recruits with Crisis Intervention Training before they receive Use of Force Training so that the skills that are learned during Crisis Intervention Training can be applied during Use of Force Training.
2. Extend the availability of Mobile Crisis Rapid Response Team (MCRRT) units to 24 hours a day and increase the number of MCRRT units to respond to calls regarding persons in crisis.
3. Consider implementing a dedicated Mobile Crisis Rapid Response Team (MCRRT) unit(s) for Central Hamilton, following needs-based analysis.
4. Explore the feasibility for all Communicators to have access to and be trained on utilizing local Records Management System (RMS) in order to provide responding officers with background information, specifically for high priority incidents, including but not limited to queries on involved people and addresses.
5. Add the following to the Suicide or Attempt Policy for Communicators under the responsibilities of Dispatchers:
 1. Query Location of Interest and provide results to the responding officers.
 2. Query CPIC and provide the results to the responding officers.
6. Conduct annual refresher training on the Suicide or Attempt Policy for Communicators, emphasising the role and responsibilities of the Call Taker and Dispatcher.
7. Conduct an annual refresher on Crisis Intervention Training (CIT) for front-line officers.
8. Implement a voluntary operational debrief process for involved Hamilton Police Service members, including Communications staff, after the conclusion of a Special Investigations Unit investigation. Update all staff on lessons learned.
9. Consider using the facts from the Inquest into the Death of Robyn Garlow to develop a training-based scenario for officers to complete during their annual recertification training.
10. Explore the necessity for training that addresses trauma-informed approaches specific to Indigenous populations.

To All Police Services in Ontario:

11. Consider providing Crisis Intervention Training as part of the post-OPC curriculum for all officers.
12. Consider providing Crisis Intervention Training before they receive Use of Force Training so that the skills that are learned during Crisis Intervention Training can be applied during Use of Force Training.
13. Consider providing an annual refresher on Crisis Intervention Training (CIT) for front-line officers.

To the Ontario Police College and the Ministry of the Solicitor General:

14. Consider changing the online component of the Ontario Police College's Mental Health and Crisis Response Education and Applied Training to in-person.
15. Consider including conductive energy weapon training as part of the mandatory curriculum for police recruits at the Ontario Police College.

Personal information contained on this form is collected under the authority of the *Coroners Act*, R.S.O. 1990, C. C.37, as amended. Questions about this collection should be directed to the Chief Coroner, 25 Morton Shulman Avenue, Toronto ON M3M 0B1, Tel.: 416 314-4000 or Toll Free: 1 877 991-9959.

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