




HAMILTON POLICE SERVICE

INFORMATION REPORT

TO:	Chair and Members Hamilton Police Services Board
BOARD MEETING DATE:	March 28, 2025
SUBJECT:	2024 Year End Report – Towing
REPORT NUMBER:	25-014
SUBMITTED BY:	Frank Bergen, Chief of Police
SIGNATURE:	

EXECUTIVE SUMMARY

This report provides statistical and financial information with respect to the towing contracts the Hamilton Police Service (HPS) has with towing companies in the City of Hamilton.

INFORMATION

The HPS has contracted 13 towing companies for vehicle towing services under Contract Number C9-01-19. This contract began on November 1, 2019, and was originally set for three years, with an extension currently in place beyond the planned end date of December 31, 2022. A new contract is now in progress through the City of Hamilton's procurement process.

In 2024, collection of administration fees from the contracted towing companies resulted in revenue generation of \$193,060.50 as compared to \$184,868.00 in 2023 and \$174,856.20 in 2022. This represents an increase of approximately 4.6% from 2023 to 2024. There were 4,255 vehicles towed in 2024 compared to 4,211 in 2023 and 3,813 in 2022. See Appendix A for the Towing Revenue Chart.

In 2024, 287 vehicles were unclaimed by registered owners compared to 121 in 2023. Unclaimed vehicles were a result various circumstances, most frequently tow/storage fees which exceeded the value of the vehicle, non-registered vehicles with unknown current owners, or vehicles involved in collisions where the owner has no insurance or no collision coverage. These figures reflect vehicles only, not e-bikes. As per the *Storage and Liens Act*, these unclaimed vehicles were released to the tow companies after the 60-day storage period, removing them from the HPS's inventory of seized vehicles.

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In 2024, HPS paid out \$16,316.78 to tow companies and registered owners. These payouts can result from the HPS seizing vehicles for criminal investigations or assisting victims with towing costs. See Appendix B for the Towing Payout Chart.

The HPS Tow Coordinator will continue to ensure there is a standardized program for all police involved tows in the City of Hamilton. The program will continue to ensure consistency in fees and equitable treatment for all instances involving police secure and non-secure tows.

FB/D. Hennick

c: Paul Hamilton, Deputy Chief – Support Services
Dave Hennick, Superintendent – Community Safety Division
PC Greg Ward, Tow Coordinator – Traffic Services

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