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MESSAGE FROM THE CHAIR OF THE BOARD



As Chair of the Hamilton Police Service Board, I am pleased to present the Annual Report, reflecting on the significant milestones and accomplishments of the past year.

One of our most notable achievements has been the completion of the 2023-2026 Strategic Plan. This comprehensive plan, developed through extensive consultation and collaboration, outlines our strategic priorities and the path forward to ensure that the Hamilton Police Service continues to meet the needs of our diverse community. It emphasizes our commitment to public safety, community engagement, and continuous improvement in our services.

In September 2023, we launched our new Board website, www.hamiltonpsb.ca. This user-friendly site is designed to provide easy access to a wealth of information. Visitors can find details about the Board's roles and responsibilities, frequently requested reports, presentations, and publications. The site also hosts copies of our policies and by-laws, information on how to access meeting agendas and materials, and resources on governance and police-related topics. This initiative is part of our ongoing efforts to enhance transparency and accessibility for all community members.

We also saw changes in our Board membership this year. We said farewell to Member Mel Athulathmudali, whose term as a provincially appointed member ended. Mel's contributions and dedication to the Board were invaluable, and we extend our heartfelt thanks for his service.

At the same time, we welcomed Anjali Menezes, appointed as a Council Citizen member. Anjali brings a wealth of experience and a fresh perspective to the Board, and we are excited to have her join us in our mission to oversee and quide the Hamilton Police Service.

Additionally, Vice Chair Bennink's term as a Council Citizen appointee concluded this year. However, we are pleased that he was reappointed to the Board through a provincial appointment. Vice Chair Bennink's leadership and expertise have been critical to our progress, and we look forward to his continued service.

Looking ahead, we have begun preparations for the implementation of the Community Safety and Policing Act (CSPA) set to come into force in 2024. The Board is committed to ensuring a smooth transition and compliance with the new legislative requirements. Our proactive approach will help us align our policies and practices with the upcoming changes, reinforcing our commitment to community safety and effective governance.

As we reflect on the past year, we recognize the dedication and hard work of our Board members, the Hamilton Police Service, and our community partners. Together, we have made significant strides in enhancing public safety, transparency, and community trust. We remain committed to building on this foundation and continuing to serve the people of Hamilton with integrity and excellence.

Pat Mandy Chair, Hamilton Police Services Board

POLICE SERVICE BOARD MEMBERS



Mel Athulathmudali PROVINCIAL APPOINTMENT Sep '20 - Sep '23



 Fred Bennink
 Geordie Elms

 PROVINCIAL APPOINTMENT
 PROVINCIAL APPOINTMENT

 Nov '23 - May '24
 March '19 - March '25







COUNCILLOR
Cameron Kroetsch
MUNICIPAL
APPOINTMENT
Nov '22 - Nov '26



Menezes

CITIZEN
APPOINTMENT

Nov '23 - Nov '26



COUNCILLOR Esther Pauls MUNICIPAL APPOINTMENT Nov '22 - Nov '26



Not pictured: Lucia Romano, Board Assistant

HAMILTON POLICE SERVICE 2023 ANNUAL REPORT HAMILTON POLICE SERVICE 2023 ANNUAL REPORT

MESSAGE FROM THE CHIEF



I am immensely proud of the incredible achievements we have accomplished together. As a police service we have made significant strides in enhancing public safety, fostering community trust, and advancing our strategic initiatives. This year has been marked by key accomplishments that demonstrate our commitment to innovation, inclusivity, and excellence in policing.

One of our major technological advancements was the implementation of Automated License Plate Readers (ALPRs) and in-car cameras. These tools have greatly enhanced our ability to monitor and respond to criminal activities, improve traffic safety, and ensure accountability and transparency in our interactions with the public. The data collected through these systems not only aids in criminal investigations but also protects our officers and community members by providing an accurate record of encounters.

In our ongoing efforts to address systemic issues and promote equity, we have made substantial progress in creating a framework for a Race and Identity-Based Data (RIBD) strategy. This initiative is crucial for understanding and addressing disparities within our policing practices. By collecting and analyzing data on race and identity, we can develop targeted interventions to ensure fair and unbiased treatment for all community members.

Recognizing the importance of building strong relationships with Indigenous communities, we introduced an Indigenous Liaison Officer this year. This role is vital in fostering trust, improving communication, and addressing the unique needs and concerns of Indigenous peoples. The Indigenous Liaison Officer works closely with community leaders to ensure that our services are culturally sensitive and responsive.

The implementation of the Board's Strategic Plan has been a cornerstone of our achievements this year. This plan outlines our vision, mission, and goals, providing a clear roadmap for the future. It emphasizes our commitment to community safety, organizational excellence, and partnerships. Through this plan, we have launched various initiatives aimed at enhancing service delivery, improving officer wellness, and fostering community collaboration.

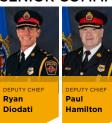
In response to the growing concern of gun violence, we piloted a Shooting Response Team (SRT) dedicated to investigating non-lethal shootings. The team's mission is to tackle incidents of reckless gunfire that result in serious injuries or endanger individuals and properties, enhancing safety in our community. The SRT ensures dedicated investigative resources are allocated to address shootings and apprehend those responsible.

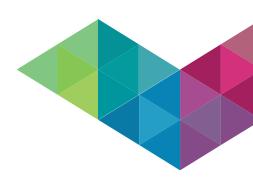
This year, we also reintroduced Core Patrol, aimed at enhancing our frontline policing efforts in Hamilton's downtown. Core Patrol focuses on increasing police visibility, building stronger community relationships, and providing a more responsive and effective service. By dedicating resources to this initiative, we aim to address community concerns more efficiently and improve overall public safety.

These accomplishments are a testament to the hard work and dedication of our members and community partners. As we move forward, we remain committed to embracing innovation, fostering inclusivity, and working collaboratively to make our community safer and stronger.

Frank Bergen Chief of Police

SENIOR COMMAND





SUPERINTENDENTS







DIVISION TWO
Mark
Stiller



Robin
Abbott
COMMUNISAFETY
Shawn
Blaj



Treena MacSween



PROFESSIONAL DEVELOPMENT Will Mason

INVESTIGATIVE SERVICES

Marty

Schulenberg

DIRECTORS



FACILITIES, FLEET & PROCUREMENT Doris Ciardullo



Sanela Dzaferi



STRATEGIC INITIATIVES Matt Lewandowski

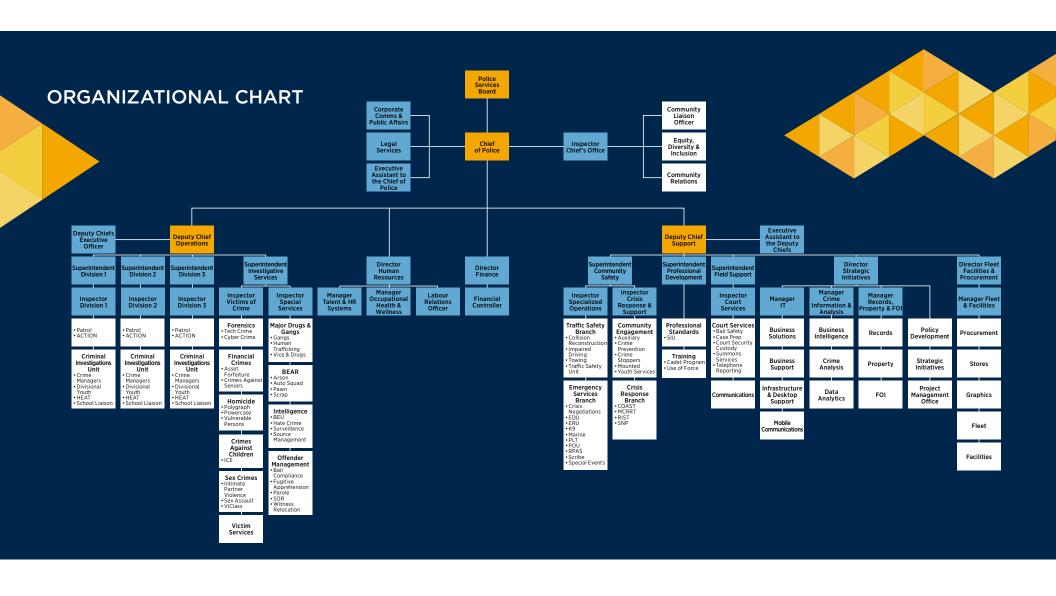


HUMAN RESOURCES Ma Leanne Vis



LEGAL COUNSEL
Marco
Visentini

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Our vision to be a trusted partner in delivering public safety is what motivates members each and every day. Hamilton Police Service is an innovative police service dedicated to working in partnership with our communities to make Hamilton a safe and healthy community to live and work. Established in 1833, Hamilton is one of the oldest policing services in the world.



















Source: Canada 2021 Census



AUXILIARY

HOURS

VOLUNTEERS

VOLUNTEERED

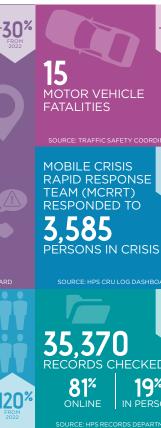
FIREARMS SEIZED



HAMILTON

POPULATION



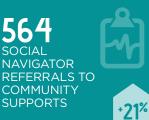




OVER CRIMINAL CODE **OFFENCES**

-38% FROM 2022

SOURCE: NICHE UCR OCCURRENCE STATS REPORT





+107%





TOTAL CALLS RECEIVED (1178 PEŘ DAY)

+6% FROM 2022

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911 CALLS RECEIVED 263,042



TOTAL CALLS ABANDONED CALLS DROPPED BEFORE ANSWERED

1143



NON-EMERGENCY CALLS RECEIVED

165,732



CAD CREATED **EVENTS**

364,848



CALL INTAKE







ARO ONLY

RESPONSE 87,406 7,466 10,445

TOP FIVE CITIZEN-**GENERATED CALLS**



7,090



SUSPICIOUS PERSON

6,520



6,276



ASSIST AMBULANCE

5,547



MOTOR VEHICLE ACCIDENT

5,085



COMMUNITY INVOLVEMENT GIVING BACK

Our Hamilton Police members represent our organization at hundreds of events across Hamilton every year. We believe it is important to give back to the city where we live and work.































Hamilton Police members donated to local organizations through Project Concern. Established in 1976, Project Concern was created to help give back to the community through donations from current and retired members. Every year, Project Concern donates to 20-30 local organizations across our community.



AWARDS & RECOGNITION

VICTIM SERVICES BRANCH AWARD OF DISTINCTION

This award recognizes excellence in assistance to victims of crime and trauma. The recipient reflects the values and ethics of the Service by consistently demonstrating sensitivity and takes an initiative to ensure victims are connected to services that will be able to assist them in the next steps of their recovery.

Cst. Bill Kapitanchuk

PROACTION AWARDS

Pro-Action Cops and Kids is a registered charity, established in 1991. Pro-Action exists to create and nurture positive relationships between youth and police, promoting mutual respect and an understanding that strengthens our community today and in the future. The Hamilton Chapter of Pro-Action Cops and Kids has been active since 2008. Since that time Hamilton police officers have launched 58 different programs, engaging more than 1,814 youth and 535 police officers.

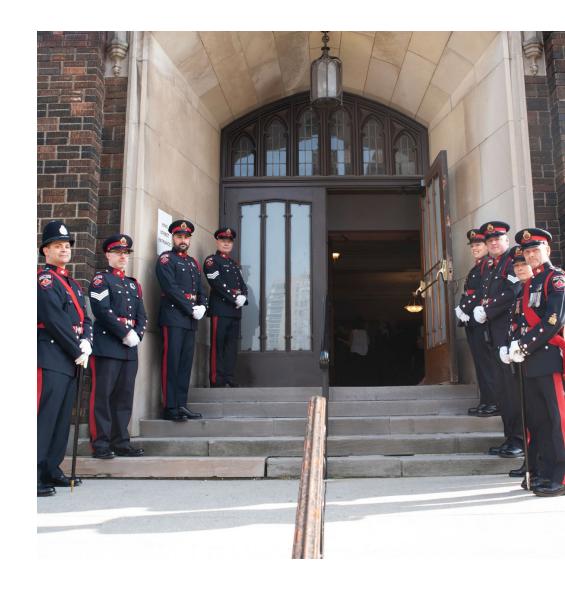
COMMITMENT TO POLICE-YOUTH PROGRAMS AWARD

Sqt. Alexis Petrovic

MOST INNOVATIVE POLICE-YOUTH **PROGRAM AWARD**

Cst. Patrick Cole

YOUTH AWARD Ku Paw Hser



PROBLEM ORIENTED POLICING PROJECT OF THE YEAR

This award was created in 2011 in honour of retired Superintendent John Petz, whose dedicated work was instrumental and the superintendent of the superiin improving our Police Service's ability to meet community needs and proactively solve community problems. As a result, Problem Oriented Policing (POP) Projects have become a critical tool in resolving identified problems. This "POP Project of the Year" Award is presented annually to the Division with the most outstanding project.

Division 2 - Project Take Back

POLICE SERVICE BOARD AWARDS

The recognition of exemplary performance, acts of bravery, and outstanding service to our community is essential to the future success of policing in Hamilton. In keeping with this objective, the Hamilton Police Service established an Awards Committee that would monitor, assess and approve all applications for recognition in a fair and consistent manner. This centralized recognition system has resulted in a uniformity of awards, assuring that deserving candidates are not overlooked. Once this Committee approves an award and decides the level the award should be taken to, that information is passed on to the appropriate agency to be acted upon. The Awards Committee recommends many candidates to the Canadian and Ontario Governments, Red Cross and other agencies, including the Hamilton Police Services Board.

PARTNERSHIP AWARDS

The Partnership Award was created in 1995 focusing on the motto "To Serve and Protect in Partnership with our Communities". This is awarded to citizens who have actively participated in making their community a safer place to live. These citizens have assisted the police and are recognized for their outstanding contribution in making Hamilton a safer community.

Aala Abdelazziz Shelley Lang, Stephanie Malo & Anthony Reid **Christina Sousa**



AWARDS OF COURAGE

The Award of Courage is presented to citizens who have acted heroically by risking life or personal safety to help others in need. Their actions have contributed to the safety of our community and exemplify what community partnership is all about. Through bravery and compassion, these recipients have shown that they care about their community and the safety and security of others. This is a prestigious award given only to a select group of special people.

Ruchdi Arabi & Triscilla Doorsammy Joseph Kilgour Ilhan Makhtal



























AUXILIARY VOLUNTEER SERVICE AWARDS

5 YEAR 10 YEAR 20 YEAR Najeeb Abro Darren Koppelaar Andy Baboth William Geigl **Angus Worth Kent Drake** Michael Naves

JIM ANTINORI AUXILIARY AWARD

The Jim Antinori Award was created to acknowledge the significant dedication of Auxiliary Police Constable Jim Antinori who was Hamilton's first and longest serving member of 47 years, until his retirement in 2010.

Sharne Schmidt & Lucas Bongers

MARG MARSHALL AWARD FOR **OUTSTANDING VOLUNTEER LEADERSHIP**

The Marg Marshall Volunteer Leadership Award is to be given to any volunteer, Service-wide, who provides outstanding leadership in promoting our values, ethics, and guidance to volunteers and community partners.

Barb Christensen

GORDON V. TORRANCE AWARD

This award was initiated in 1985 to recognize and show appreciation to officers for their contributions to the Crime Stoppers program. Past Chief Gordon Torrance was instrumental in bringing Crime Stoppers to Hamilton and this award exemplifies the excellent work of officers who have utilized Crime Stoppers to the fullest, resulting in arrests of dangerous persons, recoveries of stolen property or the seizure of illicit drugs.

Cst. Rob Glanfield Sgt. Scott Hamilton Cst. Scott Yuill

CHIEF'S AWARD OF EXCELLENCE

This award is given to members of the Hamilton Police Service and community members, who go above and beyond normal expectations. These are special acts of compassion, support, and quality service that are worthy of recognition.

Fred Bennink

LEONARD G. LAWRENCE AWARD

Leonard Lawrence was the Chief of the Hamilton Police Department from 1952 to 1973. He fostered a strong sense of duty and commitment to the community. In his memory, the Hamilton Chamber of Commerce created a memorial award to recognize police officers who share this same sense of community commitment. This annual award recognizes outstanding work by an individual officer or a group of police officers, who best exemplify tremendous service to the community.

Project Odeon









CIVILIAN EXEMPLARY SERVICE AWARDS

CIVILIAN 20 YEAR SERVICE RECOGNITION AWARDS

The Civilian Twenty Year plaque is awarded to civilian members with twenty years of continuous service with the Hamilton Police Service. We are pleased to recognize this important contribution to our Service.

Rob Fairweather Lindsay Sindrey Lysha Stack Marco Visentini

CIVILIAN 30 YEAR SERVICE RECOGNITION AWARDS

A silver signet HPS ring is awarded to civilian members with thirty years of continuous service with the Hamilton Police Service. We are pleased to recognize this important contribution to our Service.

Susan Gustin-Miller

Rebecca Morrison

PEACE OFFICER EXEMPLARY SERVICE MEDAL

The Peace Officer Exemplary Service Medal recognizes peace officers who have served in an exemplary manner, characterized by good conduct, industry and efficiency.

20 YEAR

S/Cst. Glenn Bowman S/Cst. Patrick Camilleri S/Cst. Tracey Crook S/Cst. Tara-Lynn Harley S/Cst. Shirley Hewitson S/Cst. David Holmes S/Cst. Tracey Hoyle S/Cst. Sarah Hudson S/Cst. Robert Kingston S/Cst. Leposava Krekic

S/Cst. Tara Beaudoin

30 YEAR S/Cst. Michael Baker S/Cst. Joseph Casale S/Cst. Lisa Nucci-Vrbetic S/Cst. Dobrila Popovich S/Cst. Linda Rideski-Jack S/Cst. Tara Seignuer S/Cst. Sandra Shwedyk S/Cst. Leanne Smith S/Cst. Joanne Springer S/Cst. Geritt Startek

S/Cst. Lori Lenko

S/Cst. Caroline Sykula S/Cst. Norman Wills

S/Cst. James Mulligan

SWORN EXEMPLARY SERVICE AWARDS

20 YEAR MEDAL RECIPIENTS

Officers with over twenty years of exemplary service will be awarded the Police Exemplary Service Medal. Exemplary Service is deemed by the Chancellery of Canadian Orders and Decorations to be "service characterized by good conduct, industry and efficiency that serves as a model for others". Past recipients of the medal who have completed an additional ten years of exemplary service will be awarded a ten year bar to be worn with the medals.

Cst. Ahron Ashukian
Cst. Adrian Biggs
Insp. James Callender
Sgt. Lisa Chambers
S/Sgt. Paul Corrigan
Sgt. Ian Cottee
S/Sgt. Jennifer Currie
Cst. Michael Dipietro
Cst. James Durka
Sgt. Matthew Fletcher
Cst. Joni Fletcher

Cst. Matthew Friscolanti S/Sgt. Scott Galbraith Sgt. Christopher Gates Sgt. Alan Ing Sgt. Ryan James Cst. Kenneth Kaija Cst. Calvin Kinghorn Cst. David Nedelko Cst. John Sabatini Sgt. Richard Wouters Cst. Vilika Zafirides

30 YEAR BAR RECIPIENTS

Officers with over 30 years of exemplary service will be awarded the Police Exemplary Service Bar.

Cst. Jaimi Bannon



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PROMOTIONS

INSPECTOR

John Pauls

STAFF SERGEANT Hannah Carter Tim Knapp

SERGEANT
Alex Buck
Ian Chan
Stephanie Cunliffe
Matthew Drumm
Matt Dugdale
Matthew Froese
Sean Gosselin
Andrew Grant
Sami Haddad
Paul Kent
Ken Kirkpatrick
Amanda Reid
Daniel Turple

MEMBER(S) OF THE MONTH

ΙΔΝΙΙΔΕΥ

Cst. Domenic Di Cienzo

FEBRUAR)

Cst. Michael Masonovich Cst. Christopher McGregor

MARCH

Cst. Monika Szok

APRI

S/Cst. Tara Beaudoin S/Cst. Muserref Cepoi S/Cst. Steve Noble

MAY

Cst. Rosalie Cloutier Cst. Zachary Meyer

JUNE

Cst. Easton Mayner Cst. Kate Richards

Cst. Brian Robinson Cst. Chloe Schleichkorn

Cst. Richard Wu

JULY

Cst. Chris Burgess Cst. Mackenzie Huss AUGUS1

Cst. Ricardo Amurrio-Dominguez

Cst. Michaela Bell

Cst. Matthew Eleftheriou

Cst. Veronica Fast

Cadet Hailey Foster Cst. Vladimir Hluska

Cst. Vladimir Hluska Cst. Kevin Jarrett

Cst. Scott Jeffery

Cst. Kurtis Labate

Cst. Jennifer MacKnight

Cst. Liam McCowell

Sgt. Jamie Moore

Cst. Dave Nairn Cst. Peter Nguyen

Cst. Kevin Ordowich

Cst. Sami Parvia<u>inen</u>

Cst. Cory Raposo

A/Sgt. Jason Sorbara

Cst. Michael Stone

Cst. Theresa Theriault

Cst. Dean Yaromich

SEPTEMBER

Dan Morris

ОСТОВЕР

Cst. Stephen Hume

NOVEMBER

Cst. Alberto Fernandez Cst. Brendan Sherwood

DECEMBER

Eathan Lindsay



MEMBER OF THE YEAR

Off-duty Constable Domenic Di Cienzo demonstrated remarkable dedication and compassion on February 8, 2023, when he encountered a male in distress on the Claremont Access. Observing the individual on the verge of jumping from a significant height, Constable Di Cienzo swiftly took action, calmly engaging the individual in conversation while calling for additional police assistance. Despite the challenging circumstances, he maintained rapport and patiently continued dialogue until further officers and emergency services arrived. Together with officers Hamilton and Downer, Domenic successfully ensured the individual's safety, preventing a potential tragedy. His unwavering commitment to community well-being, even while off-duty, exemplifies our Service's values and dedication to commitment to positive engagement in challenging situations.

* JUNE, AUGUST, OCTOBER & NOVEMBER, PHOTOS NOT AVAILABLE

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STRATEGIC BUSINESS PLAN ACHIEVEMENTS

Hamilton Police Service has five key priorities - Community Safety, Collaborative Engagement, Culture and Capacity, Core Assets and Trusting Change. Within those priorities are 9 Objectives, 31 Action Plans and 45 Specific Projects.







COLLABORATIVE ENGAGEMENT



CULTURE AND CAPACITY



CORE ASSETS



TRUSTING CHANGE



Our Consultation

In preparing for the Hamilton Police Service's 2023-2026 Strategic Plan, extensive environmental scanning took place in early 2022 and involved a number of strategies to gather information, such as focus groups, community survey, member survey and a community town hall.

Over 6500 community respondents and 660 members took part in the consultation to inform our plan.





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Highlights

Reduce Crime Severity

establishment of the Street Level Violence HPS, Wesley Youth

Launched the Youth Engagement Series in Strategy and HPS - RIST.

COMMUNITY SAFETY

Hamilton Police Reintroduce Core Patrol in Downtown Hamilton

In June, Hamilton downtown residences and businesses began to see some familiar faces patrolling the downtown core. In response to requests for increased police presence, Hamilton Police launched Core Patrol.

Core Patrol is a dedicated team of officers assigned to downtown Hamilton and surrounding neighbourhoods, with a focus on Wellington to Bay and Cannon to Hunter. The officers engage with individuals, businesses and stakeholders to gather feedback and focus on improving community safety and wellbeing.

"As downtown business owners we can use support in improving the vibrancy in our city," said Justine Wilk, Owner and Executive Sous Chef at Gastro Market. "These additional resources are helpful in attracting more people to spend time downtown."

The move came after Business Improvement Areas, community members, residents and stakeholders had been requesting a return of proactive policing in their neighbourhoods.

"We know feeling safe while dining, shopping or visiting the downtown core is important and the presence of Core Patrol is the first step in delivering a positive experience in downtown Hamilton," said Superintendent David

In a deputation to the Hamilton Police Services Board, Denninger's shared that 80 per cent of their staff agree or strongly agree that security and safety on the downtown streets affects their feeling of safety in the workplace and 73 per cent do not feel safe walking in their parking lot when it is dark.

Core Patrol officers provide a connection to the Social Navigator Program as well as the Rapid Intervention and Support Team to ensure the most vulnerable community members are getting the support they need.





Highlights

Enhance Community Engagement

Police Service Indigenous

to play a key role in public safety awareness.

COLLABORATIVE ENGAGEMENT

Hamilton Police Appoint Indigenous Liaison Officer

Last June, Hamilton Police appointed Constable Stacey Hill as the Service's first Indigenous Liaison Officer. The position plays an important role in bridging the relationship between policing and Indigenous communities.

Constable Hill is in her 26th year of policing and grew up on the New Credit Reserve but has both Anishinaabe and Haudenosaunee blood. In addition to connecting police and Indigenous communities, Hill works closely with Hamilton's newly formed Indigenous Consultation Circle to assist Indigenous people navigate interactions with police.

"This position has been a long time coming. Throughout my career, I did much of this work off the side of my desk, so I am happy to see a formalized position finally come to fruition. This role is needed and I am excited to be able to take it on," said Hill.

Indigenous advocates and leaders in Hamilton have been advocating for an Indigenous Liaison Officer for over 20 years.

"We would like to thank the Indigenous community for their willingness to work with us and guide us. We are well served with Constable Stacey Hill in this role for our organization. We look forward to embarking on this journey together," said Chief Frank Bergen.

Members of the Hamilton Urban Indigenous Community held a traditional Welcoming Ceremony for Constable Hill, which included Indigenous leaders from across Hamilton as well as Hamilton Police Service members.

This is the second liaison position created within Hamilton Police Service. In 2020, Hamilton Police created the Service's first 2S&LGBTQIA Liaison officer. The liaison positions play a vital role in strengthening relationships with marginalized communities.





Improve Member Engagement Hired an Outreach & Recruitment Coordinator to

CULTURE & CAPACITY

Member Support: Peers Helping Peers

Strong member support in a police service shows everyone there is a team behind them and available to help when needed the most.

Launched last year, the new Member Support Team (MST) replaced the Peer and Critical Incident Response Teams to provide support after critical incidents or for members experiencing personal or work professional stress. Their goal is to provide support and assistance in identifying the professional resources available to members.

This team is a critical frontline resource since members truly understand what their peers experience on a daily basis.

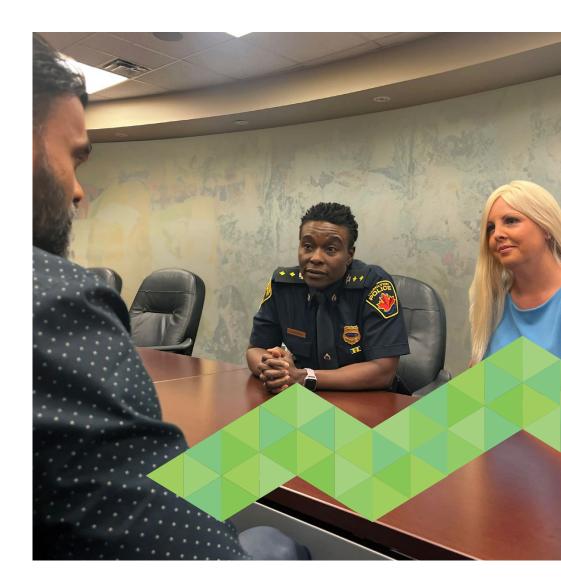
There are 22 members on the MST. Available 24/7, team members include both civilian and sworn members who have been successfully nominated. selected and completed the required training.

"We act as a listening ear. When a peer experiences any type of challenge, it is helpful to talk to someone who understands, and it is often someone you work with who understands best what you're going through," says Staff Sergeant Carolyne Rashford.

The MST provides both defusings and Critical Incident Stress Debriefings (CIST) to alleviate potential stress-related reactions. A defusing is a shorter, less formal version of the CIST and is meant to eliminate the need for a full debrief or provide support before one takes place. A CIST refers to a group meeting held within 24-72 hours following a critical incident overseen by MST members with assistance from a qualified mental health

The MST can be very effective by knowing members, watching for and seeing changes in behavior, keeping confidentiality and doing regular check-ins. By knowing what's going on with members on a regular and ongoing basis, the MST can quickly recognize when a peer is in distress or in need of resources and support.

"We want people to know they are supported and our team is available. It's ok to reach out. Whether you are frontline patrol, communications or records, we are here for you," says Acting Supervisor, Niche Team Stefanie Cioci.





Highlights

Service Delivery Strategy

Established a Project project management framework to build capacity across the organization.

Commitment to Modernization and Member Satisfaction

Created a comprehensive Analytic Transformation Strategy to guide how data is for decision-making.

Implemented several integrated technology projects to enhance officer safety, evidence collection and law enforcement capabilities.

Implemented a fleet modernization plan to enhance sustainability and efficiency, incorporating hybrid and electric vehicles.

CORE ASSETS

Enhancing Frontline Efficiencies

This past year, Hamilton Police Service has implemented significant changes aimed at reducing the workload for frontline officers. The strategy encompasses both short and long-term initiatives designed to minimize call volumes and streamline processes. The ultimate goal is to create a more efficient and conducive working environment for everyone involved. Central to these changes is the emphasis on core function policing, focusing on responding to emergencies while delegating lowerlevel incidents to specialized units like the Alternative Response Officer (ARO), Collision Reporting Center (CRC), and through online reporting

The Workload and Efficiency Working Group has been actively engaging uniformed members in information sessions to gather feedback, address issues, and brainstorm potential solutions. Voices are being heard, and ideas and suggestions that come forward are instrumental in driving positive change. While some changes are straightforward and quick to implement, others are more complex and require time to fully integrate into operations. Nevertheless, the commitment to continuous improvement remains steadfast.



Officer Hours Saved:

- 5.609 hrs (ARO Diversions)
- + 1,519 hrs (Noise Complaints)
- + 7,008 hrs (Online Reports)
- + 808 hrs (CRC Reporting)

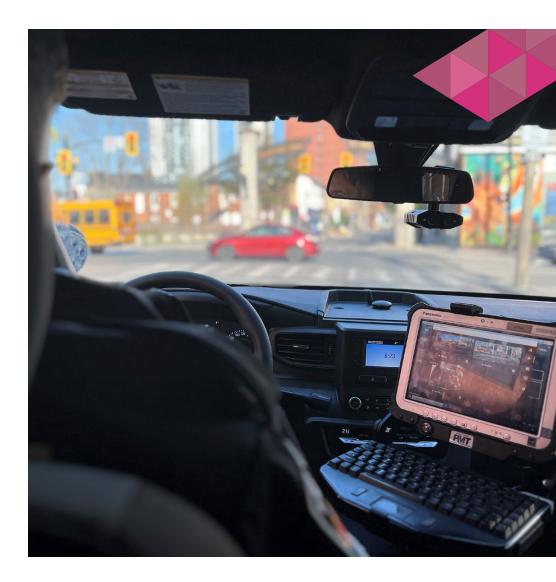
14,944 hours

Full Time Employee Savings:

14,944 hours

÷ 1,456 FTE hours per year

= 10.2 FTE





Highlights

Community Satisfaction

Created the framework for developing a Race and Identity-Based Data

Launched the Hate Crime

unique perspectives community engagement.

TRUSTING CHANGE

Hate Crime Symposium

Imam Abd Alfatah Twakkal shared a pivotal encounter with an individual who harbored anti-Islam sentiments, whom he invited to the London Muslim Mosque for an enlightening conversation. This exchange exemplifies the proactive approach needed to combat rising hate in Canadian communities, as discussed at the Hamilton Police Service's first hate crime symposium.

This event was made possible by generous funding from the Department of Justice Canada for Victims and Survivors of Crime Week. With this support, Hamilton Police successfully brought together representatives from diverse communities, police services, and victim services staff. The response, particularly from community members, was overwhelming, with a strong desire to learn, participate, dialogue, and share experiences. About two-thirds of the registrants were community members. representing various agencies or attending as individuals from a wide range of backgrounds.

The symposium was prompted by a concerning 61% increase in reported hate incidents in 2023, emphasizing the importance of collective action and understanding the root causes of hate.

In addition to Imam Twakkal, nearly a dozen speakers addressed the crowd of nearly 100 community participants. They discussed the intricacies and difficulties of hate crime investigations, legal frameworks, the communitywide repercussions, and effective trend identification methods.

Speakers also highlighted the role of online platforms in perpetuating extremist ideologies and stressed the urgency of implementing stricter regulations to counter digital hate speech. These discussions aimed to raise awareness, promote reporting, and ultimately prevent tragic events like the targeted attack on a Muslim family in London, Ontario, in 2021.



2023 BUDGET



BY THE NUMBERS - STATISTICAL DATA

CRIMINAL OFFENCE : SOURCE: HPS NICHE UCR OCCURRENCE REPO				ARY 1	, 2023	- DEC	EMBE	R 31, 2	2023)	
VIOLATION	2023 (JAN-DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE(%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2022 (JAN-DEC) VIOLATIONS	2022- 2023% CHANGE
VIOLENT CRIMINAL CODE VIOLATIONS	6,953	3,959	56.9%	2,037	448	110	32	255	6,678	4.1%
HOMICIDE	11	8	72.7%	11	0	0	0	0	5	120.0%
MURDER 1ST DEGREE	7	5	71.4%	8	0	0	0	0	1	600.0%
MURDER 2ND DEGREE	4	3	75.0%	3	0	0	0	0	4	0.0%
MANSLAUGHTER	0	0	NA	0	0	0	0	0	0	NA
TOTAL OTHER VIOLATIONS CAUSING DEATH	1	0	0.0%	0	0	0	0	0	0	NA
ATTEMPTED MURDER	3	2	66.7%	2	0	0	0	0	2	50.0%
SEXUAL ASSAULT, LEVEL 3, AGGRAVATED	1	1	100.0%	1	0	0	0	0	2	-50.0%
SEXUAL ASSAULT, LEVEL 2, WEAPON OR BODILY HARM	16	15	93.8%	12	1	1	0	5	20	-20.0%
SEXUAL ASSAULT, LEVEL 1	554	221	39.9%	85	0	8	0	26	583	-5.0%
TOTAL SEXUAL VIOLATIONS AGAINST CHILDREN	83	63	75.9%	47	2	5	0	3	81	2.5%
SEXUAL INTERFERENCE	64	55	85.9%	45	2	4	0	2	63	1.6%
INVITATION TO SEXUAL TOUCHING	5	2	40.0%	1	0	1	0	0	6	-16.7%
SEXUAL EXPLOITATION	4	2	50.0%	1	0	0	0	0	0	NA
LURING A CHILD VIA A COMPUTER	10	4	40.0%	0	0	0	0	1	12	-16.7%
ASSAULT, LEVEL 3, AGGRAVATED	48	33	68.8%	25	4	1	0	0	30	60.0%
ASSAULT, LEVEL 2, WEAPON OR BODILY HARM	1251	739	59.1%	432	108	24	7	40	1209	3.5%
ASSAULT, LEVEL 1	2701	1328	49.2%	506	188	19	18	135	2,489	8.5%
TOTAL ASSAULTS AGAINST A PEACE OFFICER	127	120	94.5%	39	21	3	1	4	155	-18.1%
TOTAL OTHER ASSAULTS	28	29	103.6%	6	1	2	0	0	15	86.7%
CRIMINAL NEGLIGENCE CAUSING BODILY HARM	3	3	100.0%	0	0	0	0	0	9	-66.7%
TRAP LIKELY TO OR CAUSING BODILY HARM	0	0	NA	0	0	0	0	0	0	NA
UNLAWFULLY CAUSING BODILY HARM	0	0	NA	0	0	0	0	0	0	NA
ASSAULT - OTHER	25	26	104.0%	6	1	2	0	0	6	316.7%

VIOLATION	2023 (JAN-DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE (%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2022 (JAN-DEC) VIOLATIONS	2022- 2023% CHANGE
TOTAL FIREARMS	86	25	29.1%	18	1	0	1	3	83	3.6%
DISCHARGE FIREARM WITH INTENT	40	11	27.5%	7	0	0	0	1	43	-7.0%
USING FIREARM (OR IMITATION) IN COMMISSION OF OFFENCE	8	5	62.5%	11	1	0	1	0	9	-11.1%
POINTING A FIREARM	38	9	23.7%	0	0	0	0	2	31	22.6%
TOTAL ROBBERY	400	146	36.5%	84	22	24	9	31	431	-7.2%
TOTAL FORCIBLE CONFINEMENT / KIDNAPPING	32	29	90.6%	23	2	1	0	0	24	33.3%
TOTAL ABDUCTION	2	1	50.0%	0	1	0	0	0	5	-60.0%
ABDUCTION UNDER 14 NOT BY PARENT/GUARDIAN	1	1	100.0%	0	1	0	0	0	2	-50.0%
ABDUCTION UNDER 14 BY PARENT/ GUARDIAN	1	0	0.0%	0	0	0	0	0	3	-66.7%
EXTORTION	182	12	6.6%	6	0	1	0	0	142	28.2%
CRIMINAL HARASSMENT	328	206	62.8%	136	13	3	0	5	265	23.8%
UTTER THREATS	901	418	46.4%	113	15	8	2	67	962	-6.3%
INDECENT/HARASSING PHONE CALLS / EMAILS	64	26	40.6%	8	2	0	0	1	59	8.5%
TOTAL OTHER VIOLENT VIOLATIONS	134	537	400.7%	483	67	10	-6	-65	116	15.5%
PROPERTY CRIME VIOLATIONS	20,620	2,189	10.6%	852	183	54	30	221	17,900	15.2%
TOTAL BREAKING & ENTERING	1,938	446	23.0%	308	33	14	3	22	1,760	10.1%
BREAK & ENTER	1,935	446	23.0%	308	33	14	3	22	1,757	10.1%
BREAK & ENTER - TO STEAL FIREARM	3	0	0.0%	0	0	0	0	0	2	50.0%
BREAKING AND ENTERING MOTOR VEHICLE (FIREARM)	0	0	NA	0	0	0	0	0	1	-100.0%
POSSESS STOLEN PROPERTY	263	227	86.3%	101	23	17	9	6	221	19.0%
THEFT OF MOTOR VEHICLE	1,832	116	6.3%	59	6	9	7	6	1,645	11.4%
TOTAL THEFT OVER \$5,000	290	26	9.0%	12	2	0	0	0	324	-10.5%
THEFT OVER \$5,000	208	15	7.2%	6	2	0	0	0	251	-17.1%
THEFT OVER \$5,000 - FROM A MOTOR VEHICLE	61	1	1.6%	0	0	0	0	0	60	1.7%
SHOPLIFTING OVER \$5,000	21	10	47.6%	6	0	0	0	0	13	61.5%
TOTAL THEFT UNDER \$5,000	9,804	697	7.1%	113	52	2	7	95	8,793	11.5%
THEFT UNDER OR EQUAL \$5,000	4.042	203	5.0%	34	18	1	2	31	3,425	18.0%

VIOLATION	2023 (JAN-DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE (%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2022 (JAN-DEC) VIOLATIONS	2022- 2023% CHANG
THEFT UNDER OR EQUAL \$5,000 - FROM A MOTOR VEHICLE	2,543	33	1.3%	4	0	0	0	1	2,790	-8.9%
SHOPLIFTING \$5,000 OR UNDER	3,219	461	14.3%	75	34	1	5	63	2,578	24.9%
FRAUD	2,645	182	6.9%	66	28	4	1	11	2,125	24.5%
IDENTITY THEFT	39	4	10.3%	1	0	0	0	0	20	95.0%
IDENTITY FRAUD	450	11	2.4%	2	3	0	0	0	447	0.7%
TOTAL MISCHIEF	3,214	448	13.9%	163	33	6	3	81	2,431	32.2%
MISCHIEF	3,214	448	13.9%	163	33	6	3	81	2,431	32.2%
MISCHIEF TO RELIGIOUS PROPERTY MOTIVATED BY HATE	0	0	NA	0	0	0	0	0	0	NA
ARSON	133	23	17.3%	19	2	2	0	0	127	4.7%
ALTERING/REMOVING/DESTROYING VIN	0	0	NA	0	0	0	0	0	0	NA
TOTAL OTHER PROPERTY VIOLATIONS	12	9	75.0%	8	1	0	0	0	7	71.4%
OTHER CRIMINAL CODE VIOLATIONS	2,992	2,825	94.4%	2,035	517	57	26	29	3,060	-2.2%
COUNTERFEIT MONEY	23	1	4.3%	0	1	0	0	0	28	-17.9%
TOTAL WEAPONS VIOLATIONS	155	115	74.2%	87	13	7	0	10	123	26.09
EXPLOSIVES, OFFENSIVE WEAPONS	0	0	NA	0	0	0	0	0	2	-100.0
WEAPONS, TRAFFICKING	3	2	66.7%	2	0	0	0	0	0	NA
POSSESS FIREARM WHILE PROHIBITED	23	25	108.7%	23	0	0	0	0	32	-28.19
POSSESSION OF WEAPONS	113	83	73.5%	59	13	7	0	8	71	59.29
IMPORT/EXPORT FIREARM	0	0	NA	0	0	0	0	0	0	NA
FIREARM VIOLATIONS	12	2	16.7%	0	0	0	0	2	17	-29.49
UNSAFE STORAGE OF FIREARMS	4	3	75.0%	3	0	0	0	0	1	300.0
CHILD PORNOGRAPHY	40	18	45.0%	11	0	0	0	8	41	-2.4%
DISTURB THE PEACE	17	13	76.5%	5	1	0	0	1	17	0.0%
TOTAL ADMINISTRATION OF JUSTICE VIOLATIONS	2,585	2,590	100.2%	1,882	490	49	26	10	2,672	-3.3%
BAIL VIOLATIONS	1356	1195	88.1%	828	254	34	22	6	1265	7.2%
		4	100.0%	2	0	2	0	0	4	0.0%
ESCAPE CUSTODY	4									
	1	1	100.0%	1	0	0	0	0	5	-80.0

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CRIMINAL OFFENCE SOURCE: HPS NICHE UCR OCCURRENCE REPO				ARY 1	, 2023	- DEC	ЕМВЕ	R 31, 2	2023)	
VIOLATION	2023 (JAN-DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE (%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2022 (JAN-DEC) VIOLATIONS	2022- 2023% CHANGE
PROBATION VIOLATIONS	765	669	87.5%	526	78	4	1	0	884	-13.5%
OFFENCES AGAINST ADMIN. OF LAW & JUSTICE (PART IV)	133	107	80.5%	71	17	3	0	4	92	44.6%
TOTAL OTHER VIOLATIONS	172	88	51.2%	50	12	1	0	0	179	-3.9%
FEDERAL STATUTES VIOLATIONS	333	315	94.6%	233	83	18	1	4	588	-43.4%
TOTAL DRUG OFFENCES	286	272	95.1%	203	73	18	1	4	355	-19.4%
TOTAL CDSA -POSSESSION	99	95	96.0%	44	14	1	0	1	246	-59.8%
POSSESSION OF HEROIN	3	3	100.0%	3	0	0	0	0	2	50.0%
POSSESSION OF COCAINE	41	39	95.1%	19	6	1	0	0	54	-24.1%
POSSESSION OF OTHER SCHEDULE I DRUGS	19	17	89.5%	3	3	0	0	1	19	0.0%
POSSESSION OF CANNABIS	0	0	NA	0	0	0	0	0	0	NA
POSSESSION - (CRYSTAL METH) METHAMPHETAMINES)	36	36	100.0%	19	5	0	0	0	169	-78.7%
POSSESSION - (ECSTASY) METHYLENEDIOXYAMPHETAMINE	0	0	NA	0	0	0	0	0	2	-100.09
TOTAL CDSA - TRAFFICKING	182	176	96.7%	159	59	17	1	3	108	68.5%
TRAFFICKING HEROIN	6	6	100.0%	7	5	0	0	0	3	100.09
TRAFFICKING COCAINE	99	96	97.0%	94	36	8	0	3	57	73.7%
TRAFFICKING OTHER SCHEDULE I DRUGS	74	71	95.9%	56	16	9	1	0	32	131.3%
TRAFFICKING OF CANNABIS	0	0	NA	0	0	0	0	0	0	NA
TRAFFICKING OF METH.	3	3	100.0%	2	2	0	0	0	16	-81.3%
TRAFFICKING OF ECSTASY	0	0	NA	0	0	0	0	0	0	NA
TOTAL CDSA - IMPORT. & PRODUCTION	5	1	20.0%	0	0	0	0	0	1	400.09
IMPORT/EXPORT OTHER CDSA DRUGS	0	0	NA	0	0	0	0	0	1	-100.09
PRODUCTION - OTHER CDSA DRUGS	5	1	20.0%	0	0	0	0	0	0	NA
PRODUCTION - CANNABIS MARIHUANA - SCHEDULE II	0	0	NA	0	0	0	0	0	0	NA
TOTAL OTHER FEDERAL STATUTE VIOLATIONS	47	43	91.5%	30	10	0	0	0	233	-79.89
CRIMINAL CODE TRAFFIC VIOLATIONS	640	589	92.0%	475	100	10	1	0	684	-6.4%
TOTAL IMPAIRED DRIVING	281	276	98.2%	222	48	3	0	0	352	-20.29

CRIMINAL OFFENCE : SOURCE: HPS NICHE UCR OCCURRENCE REPO				ARY 1	, 2023	- DEC	ЕМВЕ	R 31, 2	2023)	
VIOLATION	2023 (JAN-DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE (%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2022 (JAN-DEC) VIOLATIONS	2022- 2023% CHANG
IMPAIRED OPERATION CAUSING DEATH - MOTOR VEHICLE	0	0	NA	0	0	0	0	0	0	NA
IMPAIRED OPERATION (DRUGS) - CAUSING DEATH	0	0	NA	0	0	0	0	0	0	NA
IMPAIRED OPERATION CAUSING BODILY HARM - MOTOR VEHICLE	3	3	100.0%	1	1	0	0	0	0	NA
IMPAIRED OPERATION (DRUGS) - CAUSING BODILY HARM	0	0	NA	0	0	0	0	0	0	NA
IMPAIRED OPERATION - MOTOR VEHICLE	274	272	99.3%	220	47	3	0	0	315	-13.09
IMPAIRED OPERATION (DRUGS) - VEHICLE, VESSEL, AIRCRAFT	4	1	25.0%	1	0	0	0	0	37	-89.2
FAIL OR REFUSE TO PROVIDE BREATH SAMPLE	0	0	NA	0	0	0	0	0	0	NA
TOTAL OTHER CRIMINAL CODE TRAFFIC VIOLATIONS	246	206	83.7%	168	28	7	1	0	232	6.09
DANGEROUS OPERATION CAUSING DEATH	4	4	100.0%	2	0	1	0	0	3	33.3
DANGEROUS OPERATION CAUSING BODILY HARM	3	4	133.3%	2	0	0	0	0	7	-57.1
DANGEROUS OPERATION	92	79	85.9%	64	11	5	0	0	76	21.19
DANGEROUS OPERATION - FLIGHT CAUSING DEATH	0	0	NA	0	0	0	0	0	0	NA
DANGEROUS OPERATION - FLIGHT CAUSING BODILY HARM	0	0	NA	0	0	0	0	0	0	NA
DANGEROUS OPERATION - FLIGHT	36	11	30.6%	9	1	1	0	0	23	56.5
FAILURE TO STOP CAUSING DEATH	0	0	NA	0	0	0	0	0	2	-100.
FAIL TO STOP OR REMAIN (CRIMINAL CODE)	13	9	69.2%	6	2	0	1	0	6	116.7
DRIVE WHILE DISQUALIFIED (CRIMINAL CODE)	98	99	101.0%	85	14	0	0	0	115	-14.8
DANGEROUS OPERATION OF MV WHILE STREET RACING	0	0	NA	0	0	0	0	0	0	NΑ
TOTAL OTHER CRIMINAL CODE TRAFFIC VIOLATIONS	113	107	94.7%	85	24	0	0	0	100	13.0
TOTAL CC VIOLATIONS (EXCLUDING TRAFFIC)	30,565	8,973	29.4%	4,924	1,148	221	88	505	27,638	10.6
TOTAL CC VIOLATIONS (INCLUDING TRAFFIC)	31,205	9,562	30.6%	5,399	1,248	231	89	505	28,322	10.2
TOTAL ALL CC VIOLATIONS & FEDERAL STATUTE VIOLATIONS	31,538	9,877	31.3%	5,632	1,331	249	90	509	28,910	9.1%

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COLLECTION OF IDENTIFYING INFORMATION

On January 1, 2017, the Ontario Regulation 58/16: Collection of Identifying Information in Certain Circumstance – Prohibition and Duties was initiated under the Police Service Act (see https://www.ontario.ca/laws/regulation/160058)

This Regulation applies with respect to an attempt by a police officer to collect identifying information about an individual, from the individual, if that attempt is done for the purpose of

- a) Inquiring into offences that have been or might be committed,
- b) Inquiring into suspicious activities to detect offences, or
- c) Gathering information for intelligence purposes.

YEAR	
2019	0
2020	0
2021	0
2022	0
2023	0

SOURCE: HAMILTON POLICE SERVICE, PROFESSIONAL DEVELOPMENT DIVISION

USE OF FORCE											
SOURCE: HAMILTON POLICE SERVICE PROF	ESSIONAL D	EVELOPME	NT DIVISION								
HAMILTON POLICE HAD 220,000 F	PUBLIC CON	TACTS IN 20:	23. COMPARI	ED TO THE T	OTAL NUMBI	ER OF CONT.	ACTS THE PO	DLICE HAD W	ITH THE PU	BLIC,	
LESS THAN 1 PER CENT RESULTED	IN A USE OF	FORCE INC	IDENT.								
	2014	2015	2016	2017	2010	2010	2020	2021	2022	2027	AVEDAC

	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	AVERAGE
FIREARM DISCHARGE	47	30	18	24	28	28	27	19	26	11	29
FIREARM POINTED	100	145	98	125	125	128	185	132	163	257	142
HANDGUN DRAWN	23	59	40	19	39	29	42	91	108	138	55
AEROSOL WEAPON	14	9	7	3	2	2	1	0	6	3	5
IMPACT HARD	3	4	1	3	3	4	3	3	4	4	4
IMPACT SOFT	1	0	1	0	1	1	0	1	1	1	1
EMPTY HANDS HARD	15	13	26	22	23	16	17	22	32		27
EMPTY HANDS SOFT	18	12	25	44	36	23	14	37	50	148 **	32
K9 BITE/MISC	2	0	4	1	2	1	3	0	0	1	1
CEW*	64	145	143	169	164	166	139	145	158	151	135
TOTAL INCIDENTS	238	417	363	410	423	398	431	361	387	358	366

^{* 2022} includes CEW displays as a UOF option. Previous years' statistics now include CEW displays to reflect current direction from the Solicitor General.

DOMESTIC VIOLENCE CRIME STATISTICS 2015-2023 SOURCE: HAMILTON POLICE SERVICE, VICTIM OF CRIMES UNIT													
2015 2016 2017 2018 2019 2020 2021 2022													
TOTAL NUMBER OF OCCURRENCES	6485	6519	6556	6853	7076	7044	6818	6762	6410				
CHARGES LAID	3583	3379	3512	4215	5035	5229	5142	4938	4405				
MALES CHARGED	1083	986	1056	1169	1383	1346	1373	1263	1215				
FEMALES CHARGED	231	235	229	220	297	289	278	325	313				
DUAL CHARGES	40	44	35	31	63	73	45	48	44				
MULTI PERSON CHARGES	46	48	37	38	68	82	51	50	55				

NOTE: TOTAL NUMBER OF OCCURRENCES INCLUDES ALL CRIMINAL AND NON-CRIMINAL EVENTS.

HATE CRIME

SOURCE: HAMILTON POLICE SERVICE, HATE CRIMES UNIT

In the Criminal Code of Canada, Hate Crimes can be separated into two (2) distinct categories - those that fall under the Hate Propaganda section and any other criminal offence where there is evidence to support a Hate/Bias motivation.

CATEGORY	HATE/BIAS OVERTONES	HATE/BIAS MOTIVATED CRIMES	TOTAL
AGE (AG)	0	0	0
DISABILITY (DI)	0	0	0
LANGUAGE	1	0	1
GENDER IDENTITY (GI)	5	3	8
SEX (SE)	0	1	1
SEXUAL ORIENTATION (SO)	18	37	55
SIMILAR FACTOR (SF)	0	0	0
RACIAL BIAS (RA)	75	21	96
RELIGION (RE)	42	17	59
TOTAL	141	79	220
THE HIGHEST NUMBERS OF REPORTED OCCURRENCES V	VERE DIRECTLY RELATED TO RA	CIAL BIAS.	

PUBLIC COMPLAINTS

LICE SERVICE BOARD 5-VEAR STATISTICAL DATA

						5 YEAR
TYPE	2019		2021		2023	AVERAGE
PUBLIC COMPLAINTS	109	133	172	146	156	143.2
SERVICE COMPLAINTS	8	6	7	7	19	9.4
INTERNAL COMPLAINTS	37	22	25	24	16	24.8
HARASSMENT	7	8	6	7	4	6.4
PURSUITS	71	55	43	21	38	45.6
SIU INVESTIGATIONS	15	20	28	21	16	20.0

^{** 2023} Use of Force Report (Version 2, 23-0023) no longer classifies physical contact using "empty hands" options. The following physical control responses are combined into a single value in lieu of the old classification types: Strikes, Joint Locks, Pressure Points, Pinning, Grounding, Escort Techniques, and Other.



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Police Service

