




HAMILTON POLICE SERVICE

RECOMMENDATION REPORT

TO:	Chair and Members Hamilton Police Services Board
BOARD MEETING DATE:	April 25, 2024
SUBJECT:	Digital Evidence Management System
REPORT NUMBER:	22-096a
SUBMITTED BY:	Frank Bergen, Chief of Police
SIGNATURE:	

RECOMMENDATION

That the Board approve the updated Axon Digital Evidence Management System (DEMs) contract, a 5-year contract for licensing and storage fees.

EXECUTIVE SUMMARY

- In May 2021, the Hamilton Police Service (HPS) presented to the Board (PSB 21-055) information on the implementation of the Axon Public Safety Digital Evidence Management Solution, a cloud-based solution for Digital Evidence Management in partnership with our local Crown.
- In October 2022, the HPS presented to the Board (PSB 22-096) an updated proposal that included additional features supporting the deployment of the In Car Camera System (ICC) project, increased efficiencies and reduced workload for officers.
- To enable these additional new features for all sworn members, an update to the Evidence.com user licenses from Basic to Professional level is required, extending our Axon DEMs contract commitment to 2028. Based on current authorized headcount, this will have a budgetary impact of an additional \$497,042 on operating costs over a 5-year period.

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: Total operating budget impact - \$497,042 over a 5-year period.

Staffing: Not applicable

Legal Implications: Not applicable

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Mission: To serve and protect in partnership with our communities.

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INFORMATION

In February 2021, the Hamilton Police Service (along with Waterloo Regional Police Service, Niagara Regional Police Service and the Ontario Provincial Police) was selected as an early adopter for the implementation of the cloud-based solution for Digital Evidence Management in partnership with our local Crown.

The DEMs solution is a Cloud based, Software-as-a-Service (SaaS) solution, resulting in very low capital costs, and instead requiring annual operating budgets to support licenses and storage fees.

In October 2022, we received approval for a budget increase to fund additional features, including auto-transcription, 3rd party video playback and Redaction Assistant supporting the ICC project.

During 2023 as we deployed mobile phones to our frontline officers, we determined that these features were beneficial for all of our sworn members, not just our investigative and specialty unit officers. Members who transferred from Investigative units back to Patrol unit, lost access to the additional features as their licenses were converted from Professional to Basic level.

In January 2024, we contacted Axon to review our options, and determined that converting all sworn officers from Basic to Professional licenses was the best approach. This would also assist members should we decide to proceed with a future Body Worn Camera project, which is in line with what other Police Agencies who participated in the SOLGEN initiative are doing.

Axon provided a new updated 2024 contract in early February with Professional licensing pricing. This new 5-year contract has a total commitment of \$4,647,924 (includes the non-refundable HST portion) and extends till 2028.

Costs over and above the current planned operating budget are outlined below:

Year	Payment*	Operating Spend	Capital Spend	Budget impact
2024	\$833,377	\$750,000	\$70,882	\$12,495
2025	\$953,637	\$780,000	\$0	\$173,637
2026	\$953,637	\$850,000	\$0	\$103,637
2027	\$953,637	\$850,000	\$0	\$103,637
2028	\$953,637	\$850,000	\$0	\$103,637
Total				\$497,042

*Includes non-refundable HST portion

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ALTERNATIVES FOR CONSIDERATION

Not applicable

APPENDICES AND SCHEDULES ATTACHED

Appendix A – Axon DEMs Contract Pricing 2024

FB/D. Parnell

- c: Ryan Diodati – Deputy Chief – Operations
- Paul Hamilton – Deputy Chief – Support
- Sanela Dzaferi – Director – Finance
- Dawn Parnell – Manager – IT Services

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