




HAMILTON POLICE SERVICE

INFORMATION REPORT

TO:	Chair and Members Hamilton Police Services Board
BOARD MEETING DATE:	March 28, 2024
SUBJECT:	2023 Year End Report – False Alarm Reduction Unit
REPORT NUMBER:	24-021
SUBMITTED BY:	Frank Bergen, Chief of Police
SIGNATURE:	

EXECUTIVE SUMMARY

The False Alarm Reduction Unit year-end report provides a summary of statistical information concerning false alarm dispatches, false alarm fee structure, false alarms invoiced, amounts written off and cost recovery generated for 2023.

- 89% of all alarms responded to by Hamilton Police Service (HPS) in 2023 were deemed false
- The yearly cost recovery reductions since 2019 are a result of the efficiencies created by reducing the volume of false alarm calls (Verified Response Program)

INFORMATION

The False Alarm Reduction Unit Annual Report provides an overview on the resources and costs associated with the False Alarm Reduction Unit in 2023.

The goals and objectives are listed below and are reflective of our business plan that was in effect during 2023.

- Community Safety – To ensure the safety of the communities we serve.
- Technology & Asset Management – To ensure we have the necessary plans in place to address facilities, fleet and technology needs.

APPENDICES ATTACHED

Appendix A – 2023 False Alarm Annual Report

FB/T.MacSween

Vision: To be a trusted partner in delivering public safety.

Mission: To serve and protect in partnership with our communities.

Our Values: Compassionate, Dedicated, Inclusive, Integrity, Innovative, Professional, Teamwork