




HAMILTON POLICE SERVICE

INFORMATION REPORT

TO:	Chair and Members Hamilton Police Services Board
BOARD MEETING DATE:	March 8, 2023
SUBJECT:	2022 Year End Report – McMaster University Special Constables
REPORT NUMBER:	23-021
SUBMITTED BY:	Frank Bergen, Chief of Police
SIGNATURE:	

EXECUTIVE SUMMARY

- McMaster has a long-standing partnership with the Hamilton Police Service outlined in the Memorandum of Understanding (MOU) with Hamilton Police Services Board (HPSB).
- McMaster Special Constables are Peace Officers, appointed by the Board under authority of the *Police Services Act*.
- Sworn Special Constables are required to enforce the Criminal Code of Canada, Controlled Drugs and Substances Act, Federal and Provincial statutes / Municipal By-Laws on University campus is composed of 300 acres of property.
- 60 buildings, 37,370 students, 1000 faculty, and over 13,000 staff.
- 3,700 students live on campus in 13 student housing buildings.
- The COVID-19 pandemic continued to change operations on campus throughout 2022, similar to 2021. Planning for a safe return to in-person learning was a priority in 2022.

INFORMATION

McMaster University's primary campus is situated in the west end of Hamilton at 1280 Main Street West. It is surrounded by inviting green spaces, residential living and is part of a vibrant community.

The McMaster campus is composed of 300 acres of property and almost 60 buildings. The McMaster community includes 37,370 students, almost 1000 full-time faculty and over 13,700 staff.

The 2022-23 academic year started with welcoming students back to full-time, in-person learning. The two previous academic years involved forms of virtual and hybrid learning for

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students to prevent the spread of COVID-19. For the first time since September 2019, students enjoyed in-person Welcome Week activities on campus and moved into residence at pre-pandemic levels. Research into COVID-19, vaccines and other research focused on the pandemic continued. McMaster faculty and staff returned to working on campus, and the university continued to offer work-from-home flexibility where appropriate.

Powered by impactful research, teaching and industry partnerships, McMaster continues to be ranked among the world's top 100 universities in a key international ranking, Times Higher Education (THE). McMaster's impact is felt globally and nationally. McMaster researchers played leadership roles in the response to the COVID-19 pandemic, from serving on national task forces to influencing public policy. McMaster experts are tackling the complex issues involved in making safe, healthy housing affordable for all and are at the forefront of sustainable, clean energy research.

McMaster continues to attract the brightest minds from around the world to Hamilton and these students contribute to our local community, by volunteering in healthcare settings during the pandemic and becoming entrepreneurs and valuable employees at businesses in our region. Overall, McMaster ranked 37th in the world in this year's THE's Impact Rankings, which recognizes the contributions of universities worldwide as they work to make the world a safer, more sustainable place.

McMaster's economic impact in Hamilton, the province and the country continue to expand. The University's total annual economic impact is \$9.2 billion. Innovation and the commercialization of research generate significant growth at the McMaster Innovation Park on Longwood Road. The Innovation Park is currently home to more than 800 employees.

INFORMATION ON NEW MCMASTER FACILITIES

As the University's reputation continues to grow, so do the facilities on campus and in our community, with renovations and new building projects taking place on and off campus.

- The David Braley Athletic Centre- Student Athletic Facility Expansion commenced in September of 2019. This expansion has added 100,000 square feet of facilities that enhanced the student health and wellness experience and provided additional opportunities for the Hamilton community to enjoy new athletic facilities.
- The McLean Centre for Collaborative Discovery began construction in December 2020 to create 160,000 SF for the DeGroote School of Business, the Faculty of Health Sciences and the Registrar's Office.
- Construction commenced in September 2021 for the new graduate student residence at the corner of King and Bay Streets; this 30-storey building will be home to 630 graduate students. The building remains on target to be complete in 2023/24.
- This year, McMaster announced a new 1,366-bed student residence will be named after Lincoln Alexander, a role model for his trailblazing leadership, passion for education and advocacy for equity, diversity and inclusion. Construction has begun

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on the undergraduate student residence project, located on Main Street West between Dalewood and Forsythe, and be available for occupancy in 2025.

MCMASTER UNIVERSITY SECURITY SERVICE

The department manages security services for the main Westdale campus, all off-campus sites and is supplemented by private contract security services for a number of off-campus locations.

Our campus communities extend to:

- David Braley Health Sciences Centre – downtown Hamilton
- McMaster Continuing Education and university offices – One James North
- McMaster Innovation Park – Longwood Road
- The Ron Joyce Centre – Burlington
- Stonechurch Family Health Centre – Upper Ottawa St., Hamilton
- Kitchener/Waterloo and St. Catharines Health Sciences facilities and programs

PROTOCOL WITH THE HAMILTON POLICE SERVICE

A university is a unique environment and that extends to the role of Security Services on campus. The safety of every individual on campus is paramount. While this requires great diligence and a commitment to excellence, it also requires an approach that helps to ensure that students, faculty and staff feel safe and respected as individuals.

The department manages security services for the main campus, all off campus sites and is supplemented by private contract security services for a number of off campus locations. Security Services operates 24 hours a day, 365 days per year. The department's office is located on the 2nd floor of the E.T. Clarke Centre on McMaster University's campus. Security Services Special Constables travel in marked vehicles on campus, bicycle and foot patrol.

McMaster has a long-standing partnership with the Hamilton Police Service that is outlined in a formal Memorandum of Understanding (MOU) with the Hamilton Police Services Board (HPSB). McMaster University Security Services and Halton Police Service also have an official partnership, allowing the appointment of Special Constables in the Ron Joyce Centre in Burlington.

McMaster Special Constables are sworn Peace Officers, appointed by the Board under the authority of the Police Services Act. Their appointments endow them with the responsibilities and duties of a Special Constable and enable them to enforce the Criminal Code of Canada, Controlled Drugs and Substances Act, Federal and Provincial statutes and Municipal By-Laws on the University Campus, as well enforcing the McMaster Board of Governor's By-Laws and regulations. The Hamilton Police Service works closely with McMaster Security Services to investigate serious criminal incidents.

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McMaster Security Services currently consists of 35 staff including: 1 Director, 1 Senior Manager, 1 Administrator, 5 Sergeants, 2 Investigators, 14 full-time Special Constables, 8 part-time Special Constables and 2 Technology Specialists and 1 Dispatcher. In 2023, Security Services will add an additional 3 full-time Special Constables.

In 2022, Security Services continued with Equity, Diversity and Inclusivity driving the team's hiring process. Security currently has the most female Special Constables working on staff, a total of seven officers. The very first shift of all-female special constables, and their supervisor took place this year and we are very proud to achieve this goal.

TRAINING AND PROFESSIONAL DEVELOPMENT

McMaster Security embraces professional development for all staff on an annual basis. The following is a summary of the training programs that Security Services participated in 2022. The goal of training is to ensure all staff maintain and enhance the knowledge and expertise related to their positions.

In 2022, Security Services focused on training in areas such as health and safety, criminal investigations, mental health, diversity and cultural competence, as well as infection prevention training related to the pandemic. A total of 103 mandatory health and safety courses were taken in 2022 including initial training for new hires, as well as recertification for serving Special Constables.

Security Services continued to partner with the Canadian Police Knowledge Network (CPKN). A total of 242 courses were taken by Special Constables via CPKN including Victim's Rights, Frontline Demonstrations, Suicide Awareness and Mental Health for First Responders focusing on caring for those who care for others. CPKN courses are now structured in three main areas of Leadership Development, Coaching and Senior Special Constable Development and Investigative Skills. Another area of continued emphasis has been on trauma informed investigations training that promotes a survivor-centred approach.

McMaster continues to increase its commitment to inclusivity through a variety of measures, including the work of the Equity and Inclusion Office (EIO), who play a significant role in raising awareness and providing education about issues around diversity and inclusion, and the importance of reporting incidents. The EIO has provided training to Security Services in recent years on topics such as Anti-Racism, Anti-Oppression and Trauma Informed Sexual Assault response.

REPORTING INCIDENTS AT MCMASTER

In addition to McMaster's Security Services' unique responsibility to the university community, the department is also accountable to the Hamilton Police Services Board for all actions taken in relation to the powers granted to Special Constables under the Police

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Services Act. As a requirement of that accountability, McMaster provides this Annual Report with statistical and evaluative information including, amongst other requirements, enforcement activity.

We encourage people to report any concerns or incidents and we share information through social networks, posters and other communication tools so all members of the campus community are aware of where and how to connect with Security. As a result, we have seen a consistent increase in the number of incidents reported over the years prior to the pandemic.

The total reported incidents lessened during the part of the pandemic where activity on campus was decreased, which began in March 2020 and extended into early 2022.

In 2022, McMaster University Security Services filed 5,378 incident reports, that is a 21.9% increase over 4,412 incidents in 2021. Legal infractions in 2022 for both criminal and federal statutes accounted for 498 reported incidents which is an increase from the 295 incidents in 2021 recognizing the reduced in-person attendance of the pandemic.

The chart on the following page details incidents over the past several years. The number of inciting hatred incidents increased to 8 in 2022 from 2021 (5) and is lower than in 2019 (11) and 2018 (10). These incidents include flyers on bulletin boards, stickers, graffiti found on campus and online postings. There were no hate related assaults.

Significant educational efforts continue in relation to Harassment and Sexual Harassment and 35 incidents were reported in 2022 which is an increase from 28 incidents in 2021. McMaster's Sexual Violence and Harassment and Discrimination policies are regularly reviewed and updated after campus-wide consultations and remain important aspects of creating and supporting a safe environment for the protection of women. In 2022, four sexual assaults were reported to Security Services which is down from 17 incidents in 2021.

HAMILTON POLICE – MCMASTER PARTNERSHIP

McMaster University works closely with Hamilton Police in a variety of ways.

The President's Advisory Committee on Community Relations (PACCR) has been a valuable partnership for more than two decades and is co-chaired by a community member and McMaster's Associate Vice-President of Communications, Marketing and Public Affairs and benefits from consistent interaction with the Division One Crime Manager, Superintendent and Inspector.

PACCR membership includes community neighbours, landlords, the Westdale BIA, Ward One Councillor, students, faculty, City of Hamilton By-Law staff and university representatives, including Security Services. It meets regularly to share information, discuss any neighbourhood concerns and developments, and assists in bringing a community perspective when planning is completed for events such as Welcome Week and the

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challenges of unauthorized street parties. The Committee's work contributes significantly to ensuring a safe community with a high quality of life for all residents.

As well as investing time and attention in being a strong neighbourhood partner, McMaster has also invested in the Mac 91/92 program for many years. Funded by McMaster and the McMaster Student Union, the University works closely with the Hamilton Police Service to hire Hamilton police officers to proactively patrol the neighbourhoods around the university to help support a safe community. Officers are hired throughout the year and to cover key times including evening and weekends and during Welcome Week, St. Patrick's Day and for street parties that have happened in the fall.

The University thanks Hamilton Police Service for its ongoing support during busy times of the school year. By working together, we have been able to coordinate planning, organize alternate events for students held on campus and develop other strategies to be better prepared for community activities.

Please find included with this document the McMaster Security Services Annual Report, which is also available. We look forward to continuing our strong partnership in support of public safety.

APPENDICES ATTACHED

Appendix A – Training

Appendix B – Criminal Incidents

Appendix C – McMaster Security 2022 Annual Report

FB/D.Hennick

c: Ryan Diodati, Deputy Chief – Operations
Paul Hamilton, Deputy Chief – Support

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